



# Advanced iPad Q&A, Apps



City of Bayswater



**MagooiT**  
Seniors Tech Support

# This is NOT a beginner's class



We will assume you know the basics:

- ▶ What an iPad is
- ▶ How to turn it on
- ▶ What all the buttons do and generally how to interact with it (how to make it do things\*)

# What will we cover?



- ▶ How to get an AppleID and download apps
- ▶ Understand IOS updates
- ▶ Backup to the iCloud
- ▶ eMail and iMessage
- ▶ How to use Siri
- ▶ Tips and tricks to help you do more with your iPhone



# What's an Apple ID



A unique identifier which gives you access to Apple services including:

- ▶ Apple Store
- ▶ iTunes Store
- ▶ App Store
- ▶ iCloud, iMessage, Facetime
- ▶ Reservations (Genius Bar ar
- ▶ Apple Support ... and more



# How do I get an Apple ID

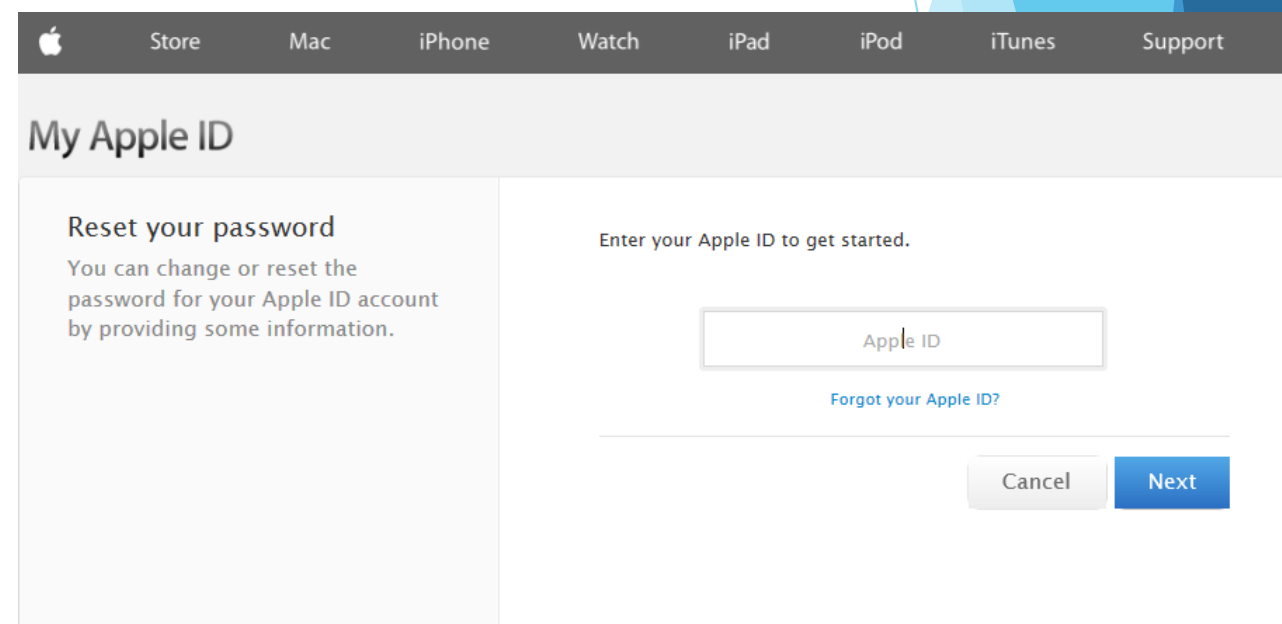


Register online at the Apple Website or directly from your Apple device

- ▶ Apple ID application form requires your nominated email address and a \*new\* password.
- ▶ Name, address, DOB, security questions and subscription options.



appleid.apple.com



iforgot.apple.com



# Know your version iPad

There are limitations based on the IOS

► Apple's Operating System (OS)

iPad (1st generation)	iPad 2	iPad (3rd generation)	iPad (4th generation)	iPad Air	iPad Air 2
					
A1219 (Wi-Fi) A1337 (Wi-Fi + 3G)	A1395 (Wi-Fi) A1396 (GSM model) A1397 (CDMA model)	A1416 (Wi-Fi) A1403 (Wi-Fi + cellular (VZ)) A1430 (Wi-Fi + cellular)	A1458 (Wi-Fi) A1460 (Wi-Fi + cellular (MM)) A1459 (Wi-Fi + cellular)	A1474 (Wi-Fi) A1475 (Wi-Fi + cellular)	A1566 (Wi-Fi) A1567 (Wi-Fi + cellular)
iOS 3.2	iOS 4.2.1	iOS 5.1	iOS 6.0 (Wi-Fi) iOS 6.0.1 (Wi-Fi + cellular)	iOS 7.0 (Wi-Fi) iOS 7.0.3 (Wi-Fi + cellular)	iOS 8.1
iOS 5.1.1	iOS 11				

[http://en.wikipedia.org/wiki/List\\_of\\_iOS\\_devices](http://en.wikipedia.org/wiki/List_of_iOS_devices)

# Know your version Mini

There are limitations based on the IOS

- ▶ Apple's Operating System (OS)

iPad mini (1st generation)	iPad mini 2	iPad mini 3	iPad mini 4
			
iOS 6.0 (Wi-Fi) iOS 6.0.1 (Wi-Fi + cellular)	iOS 7.0.3 (Wi-Fi and Wi-Fi + cellular) iOS 7.1 (Wi-Fi + cellular (TD-LTE))	iOS 8.0 (Wi-Fi) iOS 8.1 (Wi-Fi + cellular)	iOS 9.0
iOS 9.3.1			

# Know your version Pro

## ► Apple's Operating System (OS)

iPad Pro (12.9 inch)	iPad Pro (9.7 inch)
	
iOS 9.1	iOS 9.3
iOS 9.3.1	
12.9 in (330 mm) (diagonal) LED-backlit Multi-Touch Retina display with IPS technology, 2732-by-2048 px at 264 PPI resolution, 4:3 aspect ratio, Fingerprint-resistant oleophobic coating, Fully laminated display, Antireflective coating <sup>[229]</sup>	9.7 in (250 mm) (diagonal) LED-backlit Multi-Touch Retina display with IPS technology and Metal Oxide TFT, 2048-by-1536 px at 264 PPI resolution, 4:3 aspect ratio, Fingerprint-resistant oleophobic coating, Fully laminated display, Antireflective coating, Dual DCI-P3 and sRGB / Rec.709 <sup>[230]</sup> Wide Color Gamuts, <sup>[230]</sup> True Tone with Night Shift <sup>[229][230]</sup>

[http://en.wikipedia.org/wiki/List\\_of\\_iOS\\_devices](http://en.wikipedia.org/wiki/List_of_iOS_devices)



# New Range in 2017?

Which one do I buy?

12.9-inch iPad Pro



Wi-Fi

64GB A\$1,199 RRP

256GB A\$1,349 RRP

512GB A\$1,649 RRP

Wi-Fi + Cellular

64GB A\$1,399 RRP

256GB A\$1,549 RRP

512GB A\$1,849 RRP

10.5-inch iPad Pro



Wi-Fi

64GB A\$979 RRP

256GB A\$1,129 RRP

512GB A\$1,429 RRP

Wi-Fi + Cellular

64GB A\$1,179 RRP

256GB A\$1,329 RRP

512GB A\$1,629 RRP

iPad



Wi-Fi

32GB A\$469 RRP

128GB A\$599 RRP

Air2 was \$799 64GB in 2016

Wi-Fi + Cellular

32GB A\$669 RRP

128GB A\$799 RRP

iPad mini 4



Wi-Fi

128GB A\$579 RRP

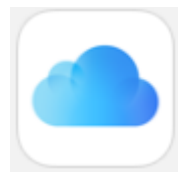
Wi-Fi + Cellular

128GB A\$779 RRP

# What's is iCloud



Online storage that allows you to share data across your different devices



▶ **iCloud Drive**

5GB  
Free

20GB  
A\$1.29/month

200GB  
A\$4.99/month

500GB  
A\$12.99/month

1TB  
A\$24.99/month

▶ **iTunes: Music, Books, Apps**



▶ **Photos**

▶ **Mail, Calendar, Contacts, Notes, Reminders**



▶ **Find My iPhone, iPad**

▶ **Keychain through Safari**



▶ **Backup**




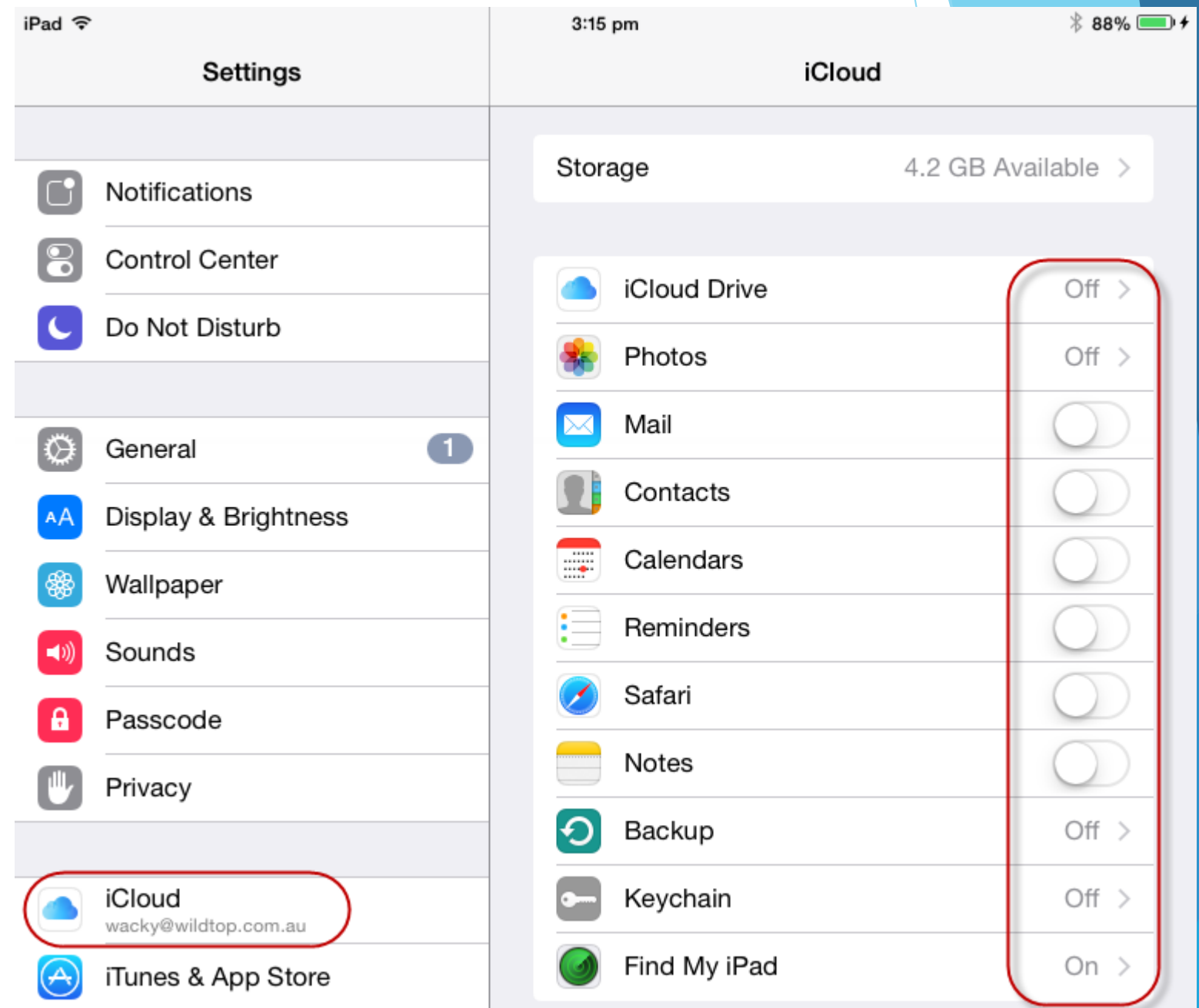
iCloud Security

# Backup to the iCloud



Settings > iCloud

- ▶ Turn on the items you want to backup automatically.
- ▶ These items are then available to any devices using the same Apple ID.
- ▶ Family sharing can also be used. 



# eMail

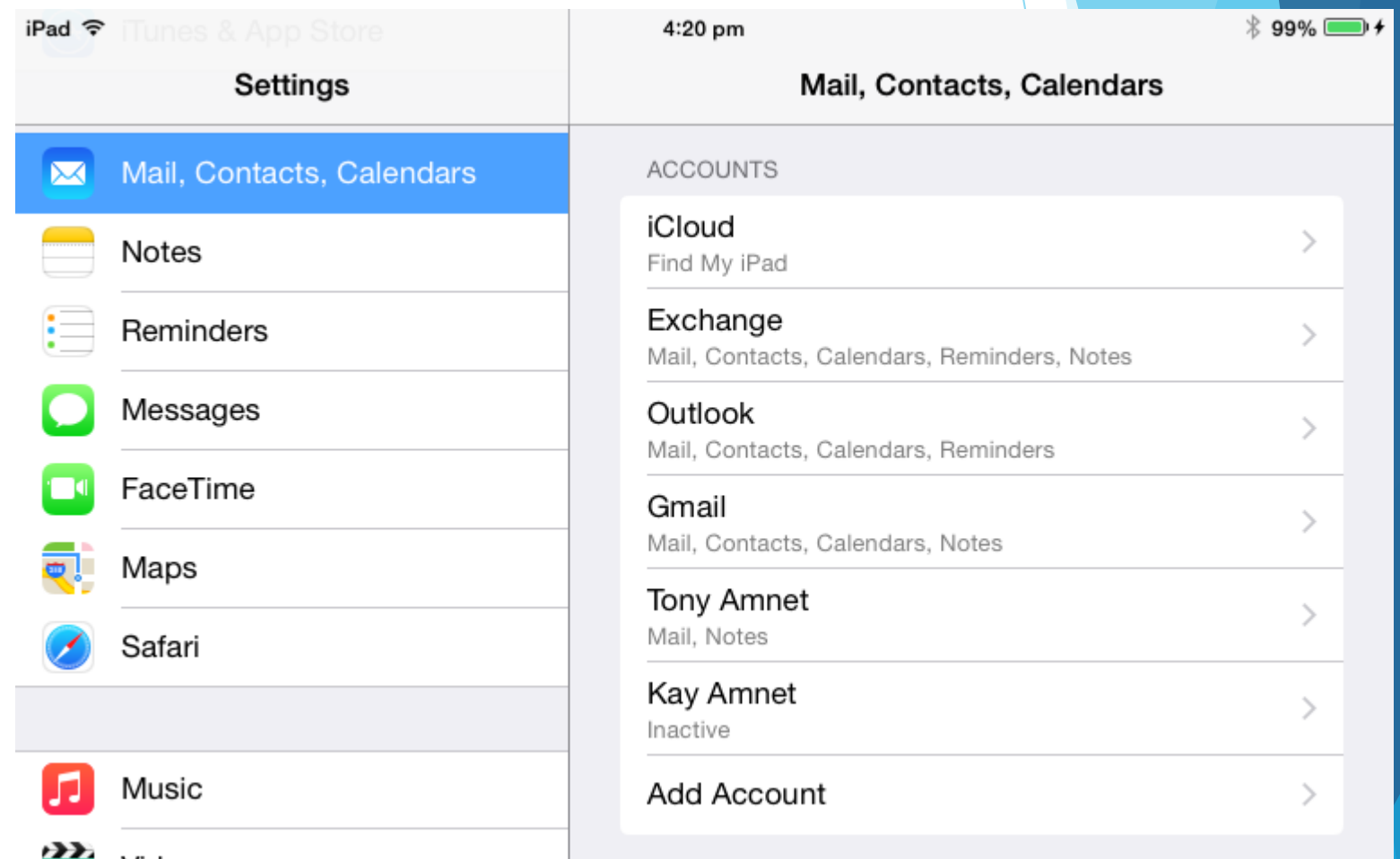


Settings > Mail, Contacts, Calendars

- ▶ You can add email accounts from most email providers.



Other



# iMessage



Settings > Messages

- ▶ Apple's built-in free (SMS) like messaging service
- ▶ Send and receive text, photo, audio and video messages on any Apple iDevice





# Siri Commands



1. You must be connected to the internet
2. Say “Hey Siri” – when plugged into power
3. Long Press the Home button
4. Swipe Down for history and Up for Suggestions

## Define Relationships

Maria is my mum

Appointments, Reminders, Timers

## Searching Local device and the Web

Find/Read my notes about Kitchen  
Read my note about Library iPad  
Where is the nearest MacDonalds

Maps, Directions, Images

Directions to the nearest MacDonald's  
Show me pictures of the Eiffel Tower

## Make Calls

Call my wife  
Call 0408 119935

Play Music

## Messages: Send, Read, Reply

Launch Apps, Change Settings

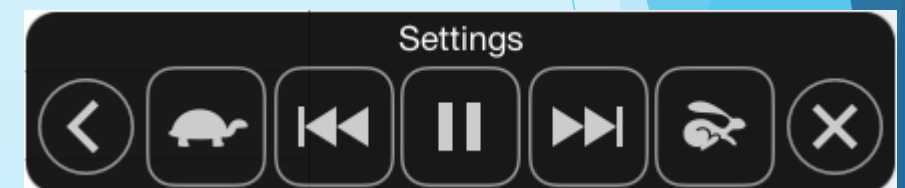


# Top iPad Tips

- Settings > General > Accessibility



## 1. Speech



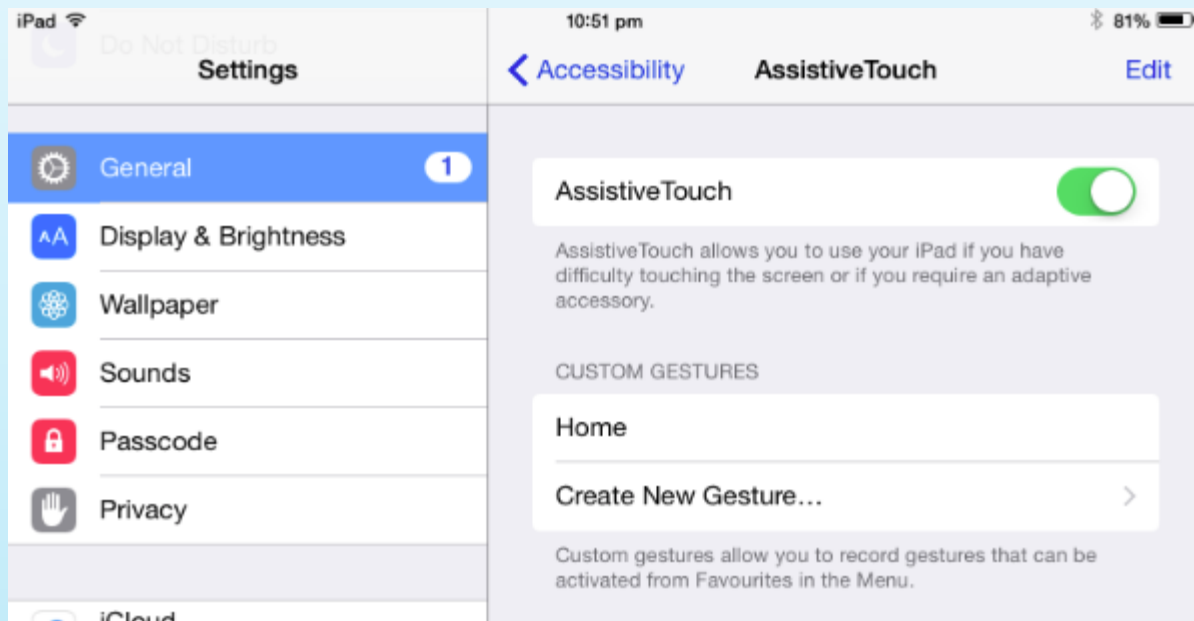
## Speak Screen

2 Finger swipe down

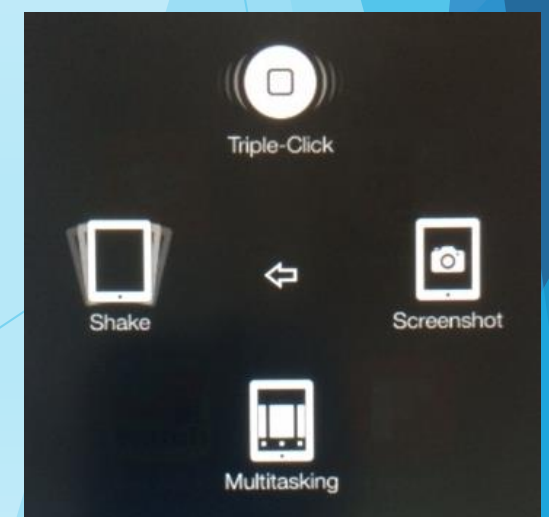
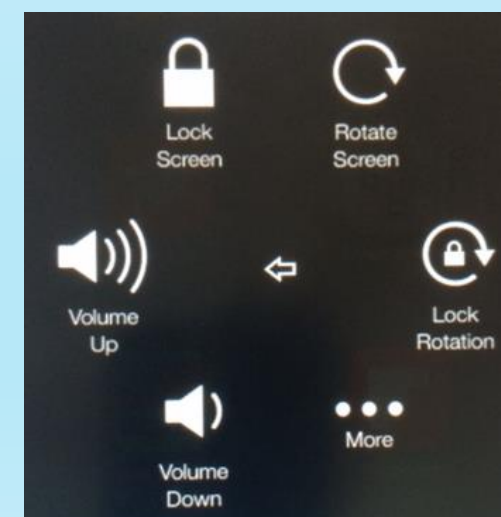
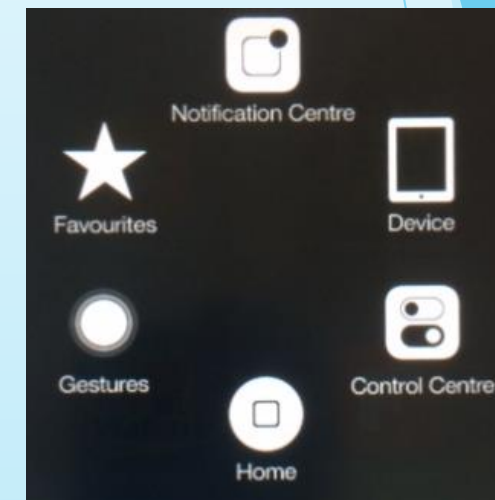
Use with Safari Reader mode and iBooks  
Multiple languages and accents available

# Top iPad Tips

- Settings > General > Accessibility



## 2. Assistive Touch



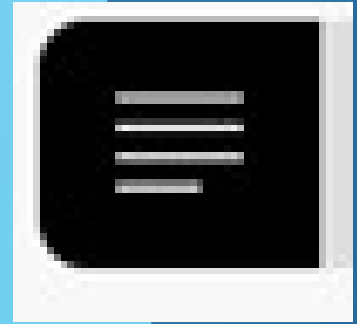
2 fingers with 1 finger gesture

# Top iPad Tips

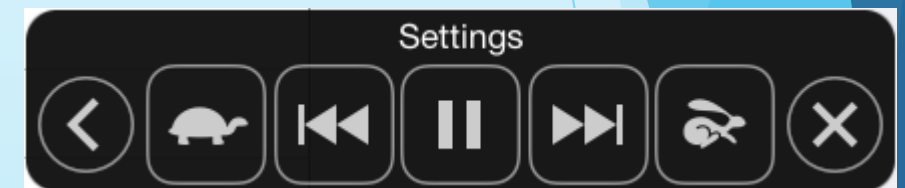


## Reader Mode in Safari iOS 7

- Available for some internet pages
- Removes clutter and advertisements
- Font size can be increased
- Can use with Speak Screen



## 3. Reader Mode



## Speak Screen

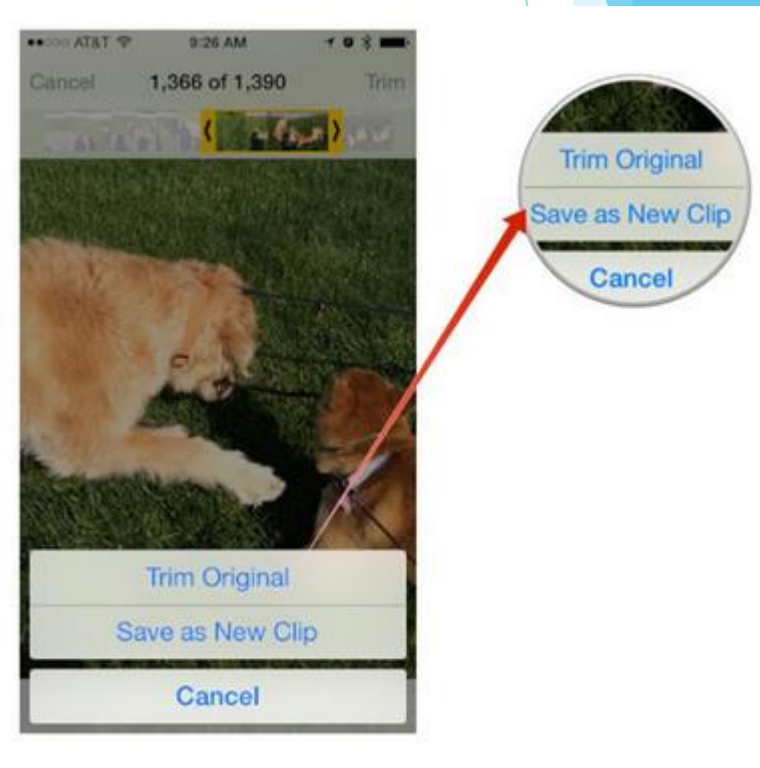
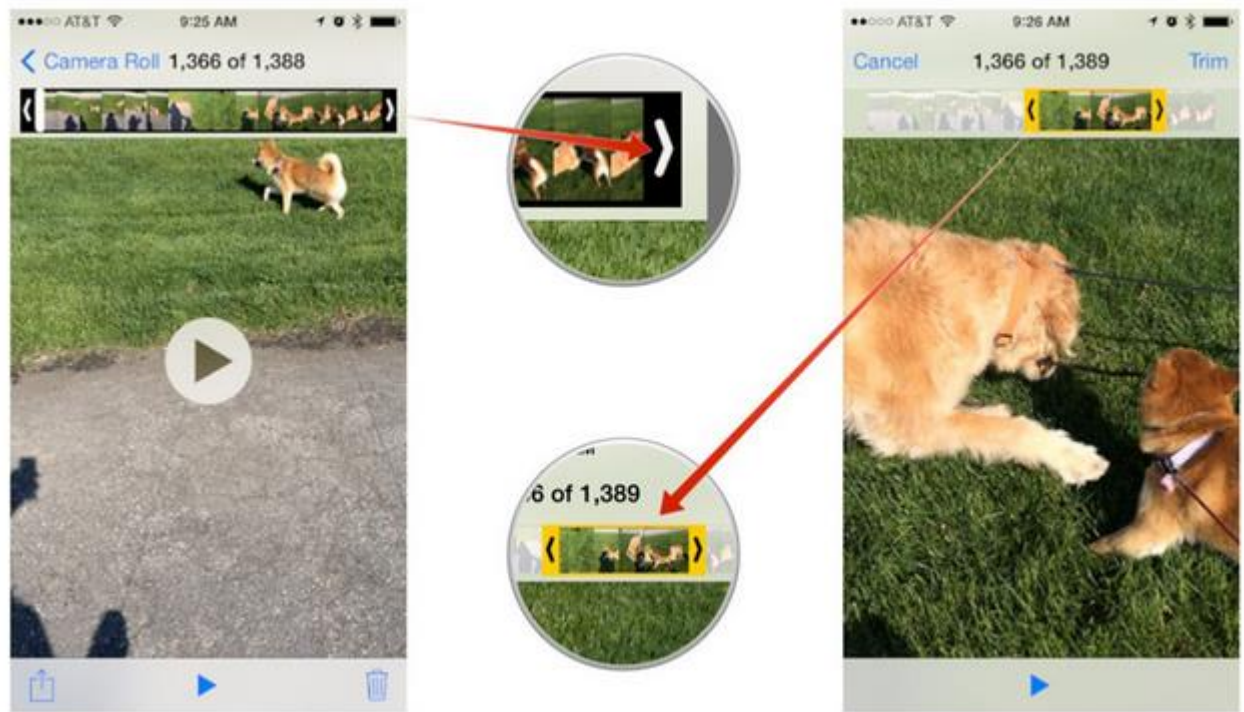
2 Finger swipe down

# Top iPad Tips



- Drag the ends inwards on the timeline
- Trim the Original or Make a Copy

## 4. Trim Video



Take a live video and try it out

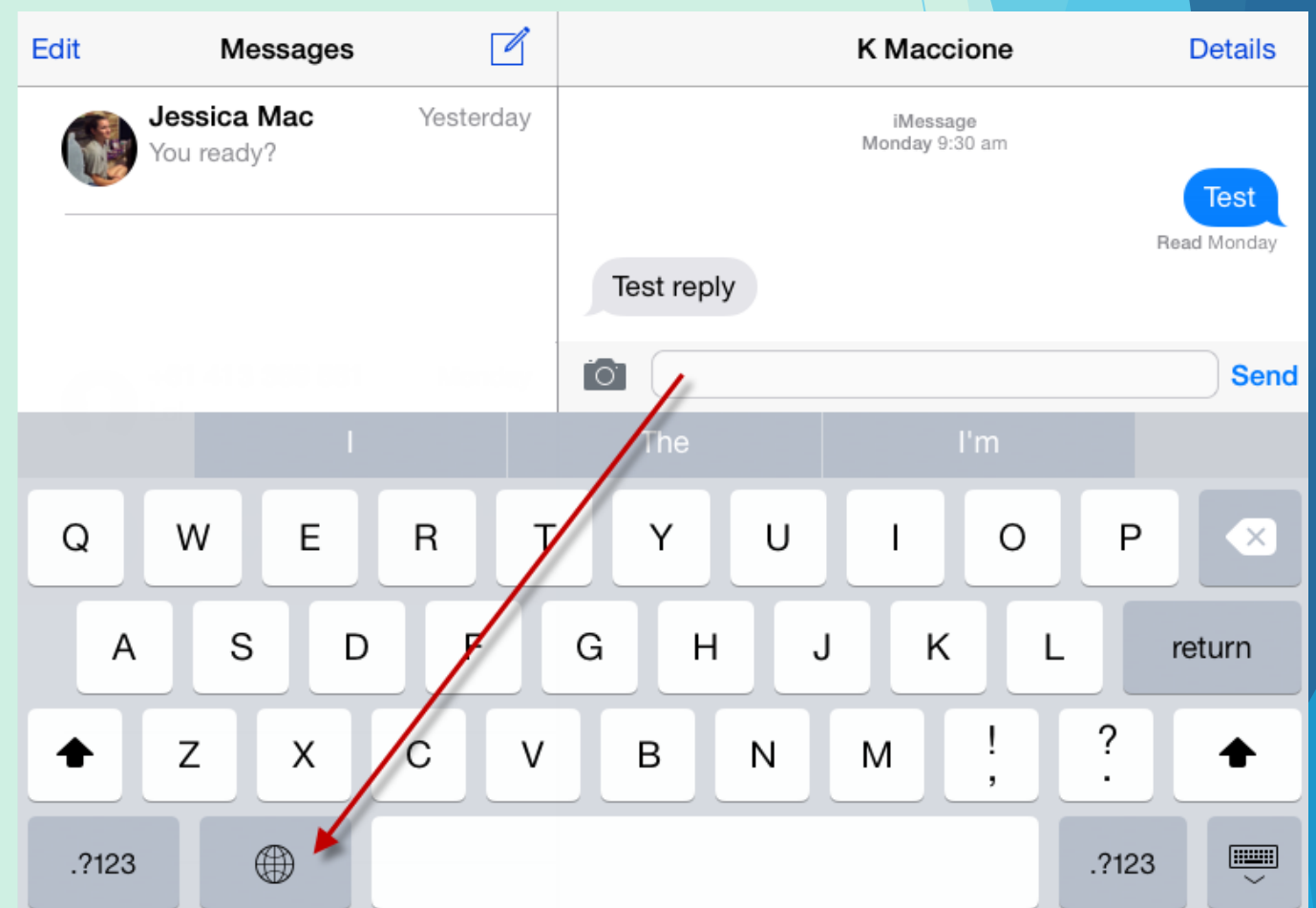
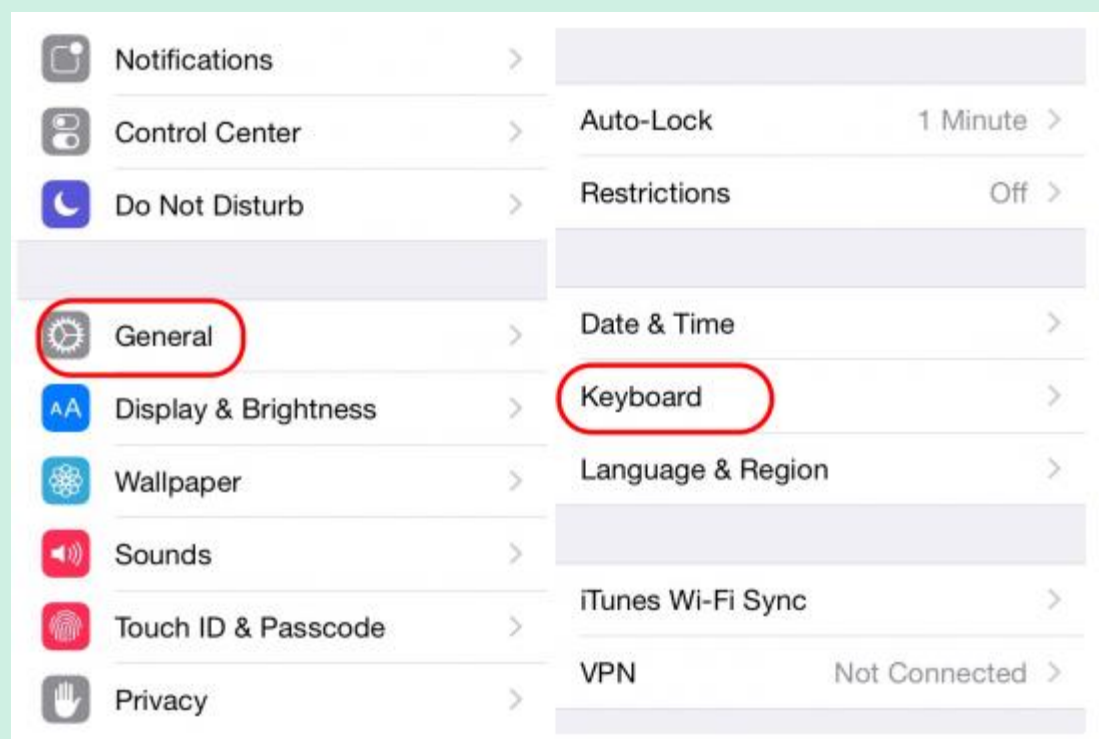


# Top iPad Tips

- Settings > General > Keyboards

## 5. Keyboards

Add new keyboards to support emoji and other languages



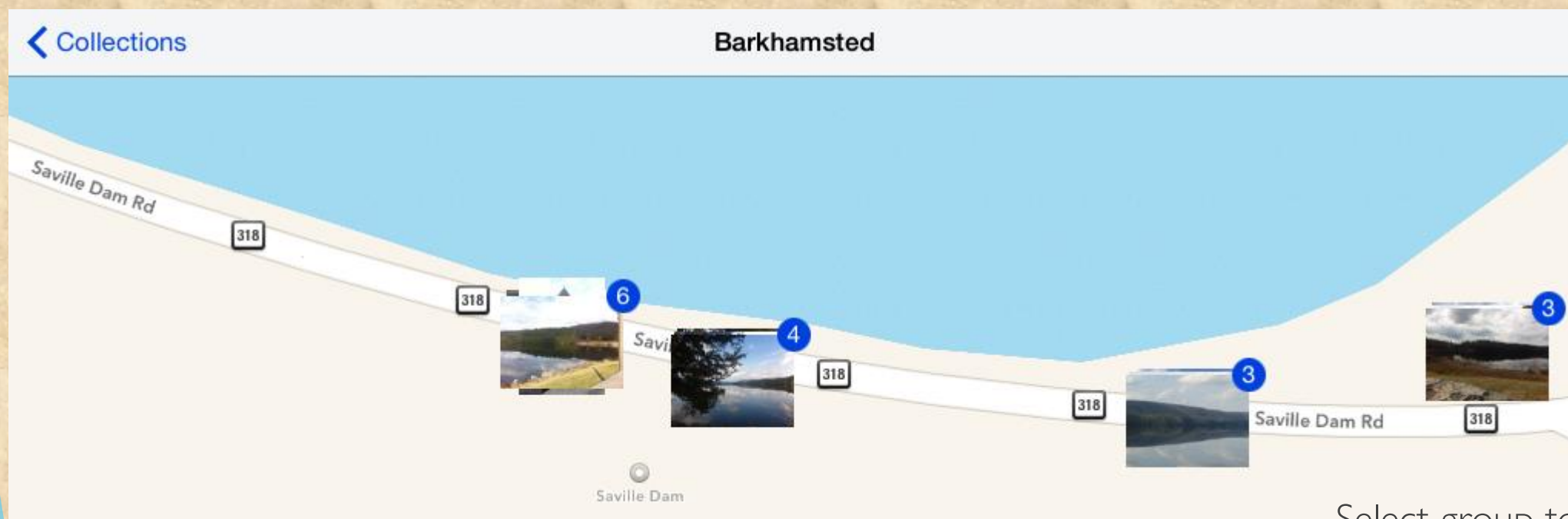
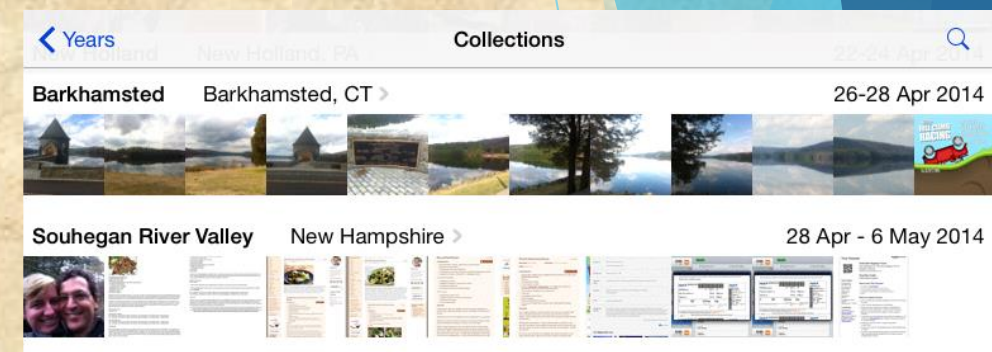
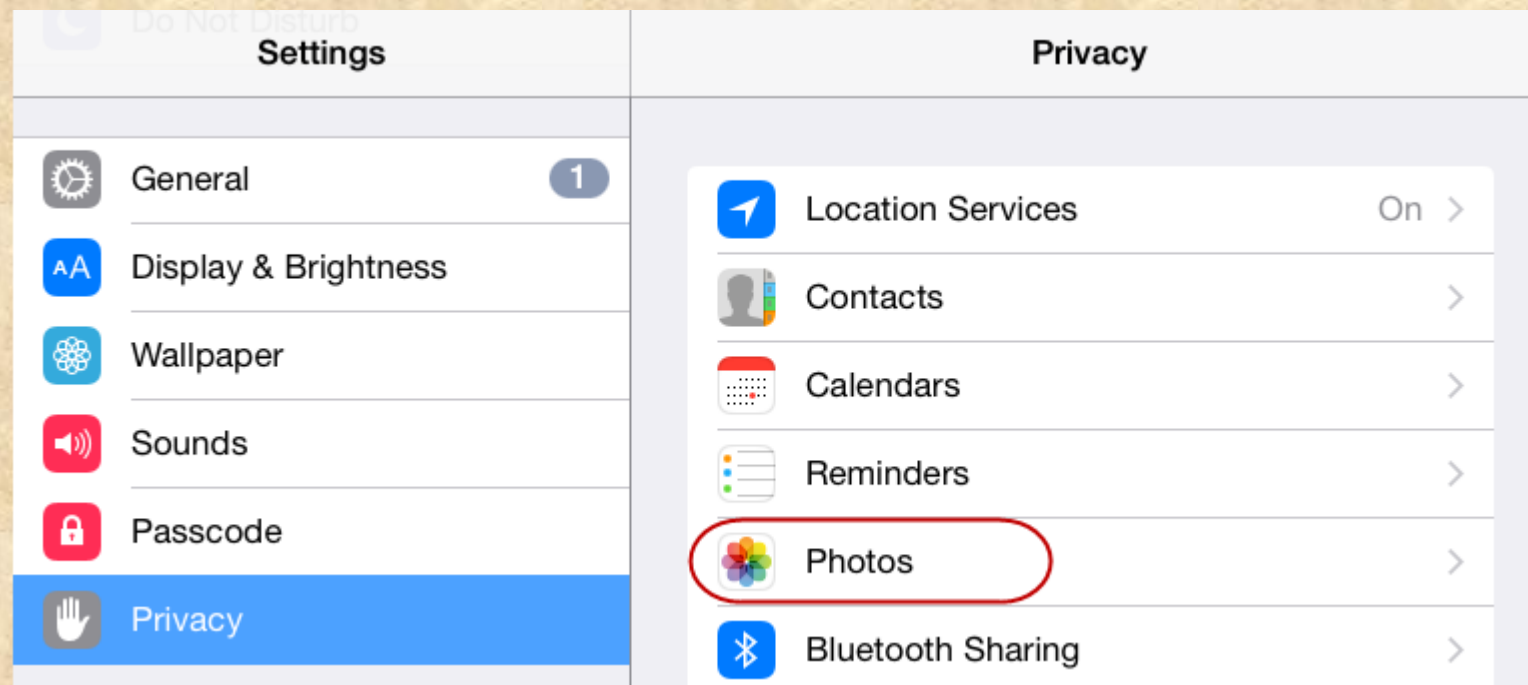
Type in different languages on the fly

# Top iPad Tips



- Settings > Privacy > Location Services

## 6. Geo-tagging



Select group to see individual photos  
Slideshow options

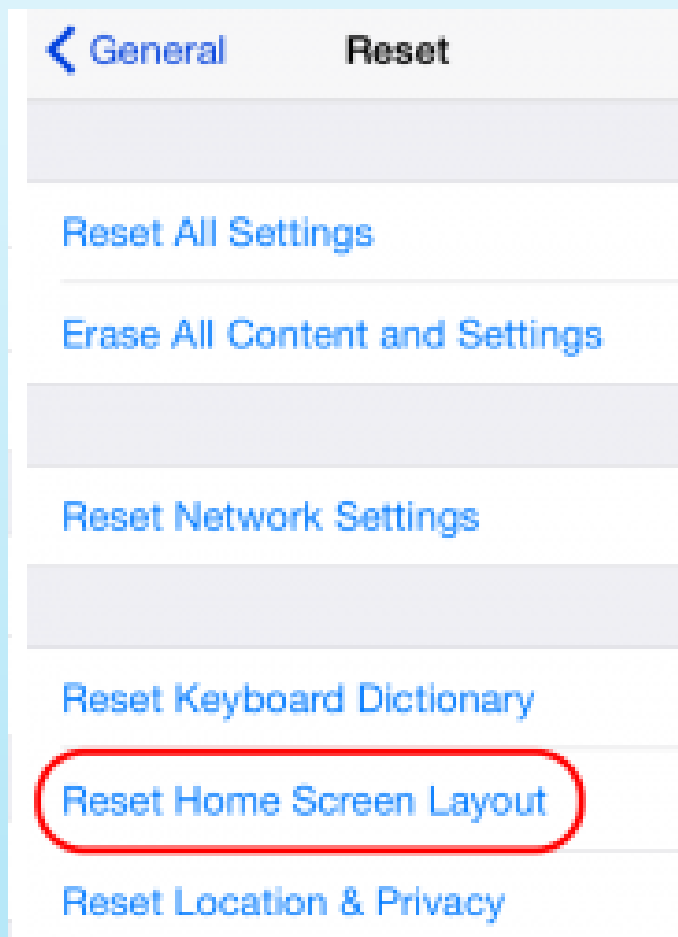


# Top iPad Tips



•Settings > General > Reset

## 7. Reset Home



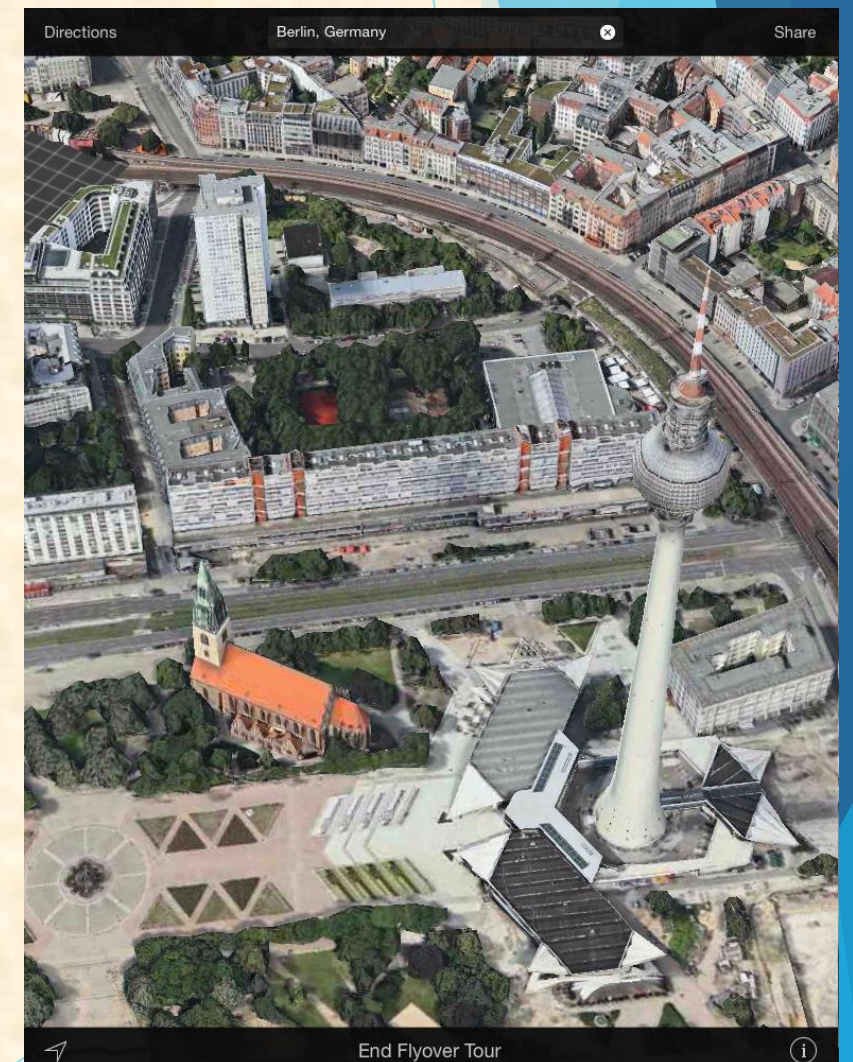
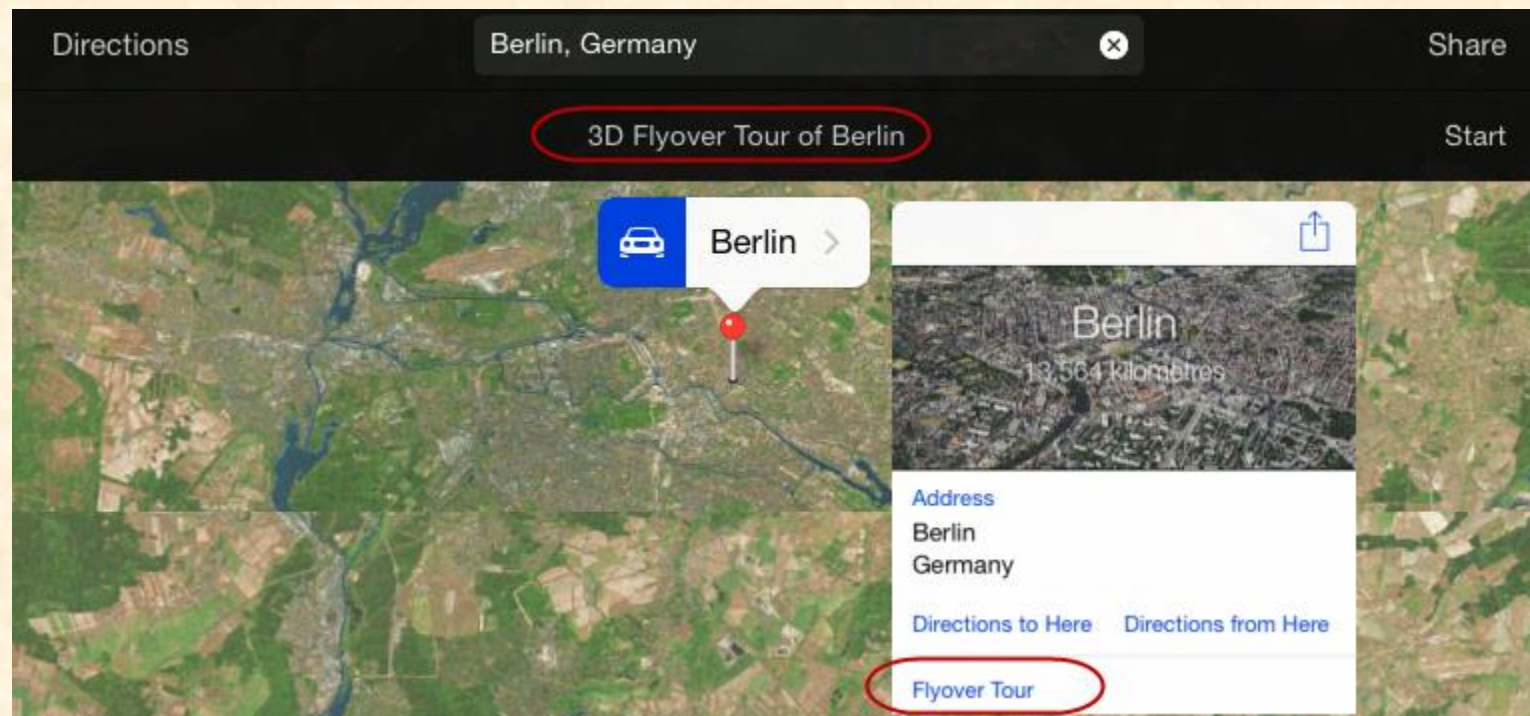
- ▶ You might want to reset the standard apps to their default locations
- ▶ This will put the standard Apple apps first then fill the screens with the remainder
- ▶ Folders will be removed

# Top iPad Tips



- ▶ 3D Flyover is available for many cities

## 8. 3D Flyover


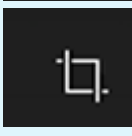
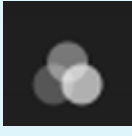
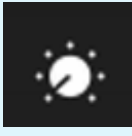



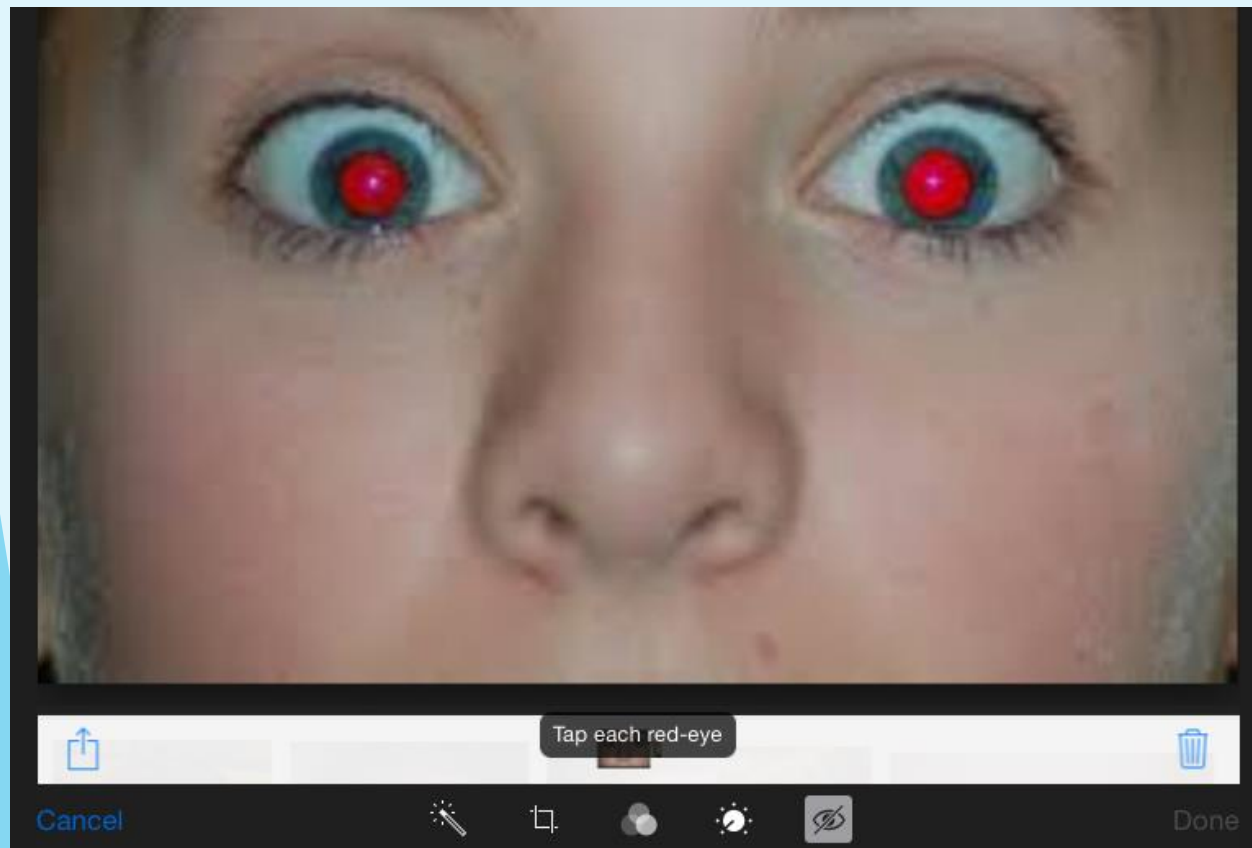
Australia, New Zealand	Hungary, Czech Republic
Canada	Mexico
Denmark, Finland, Sweden	The Netherlands
France, Monaco	Spain`
Germany, Austria	South Africa



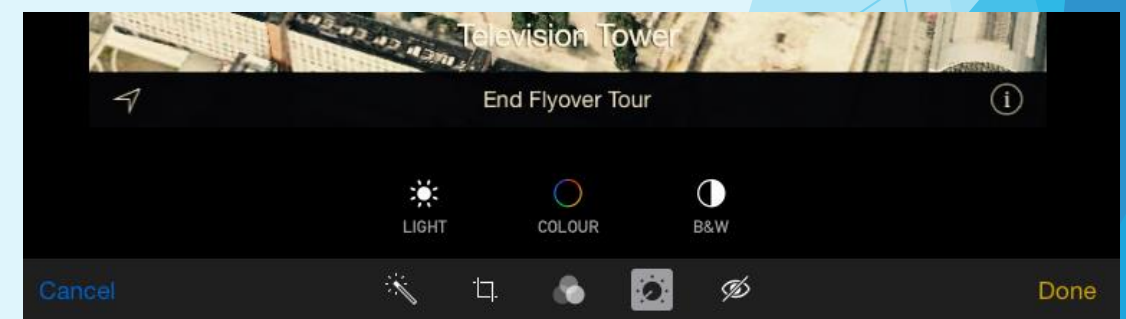
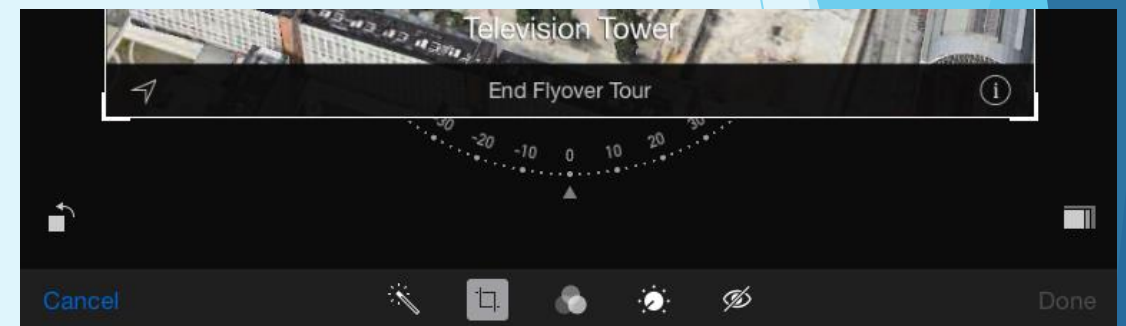
# Top iPad Tips



-  Image sharpen
-  Crop and Rotation
-  Image processing
-  Colour and Light
-  Red Eye

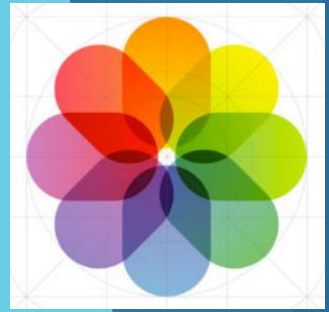


## 9. Crop & Edit Photos



Take a quick photo and try some editing

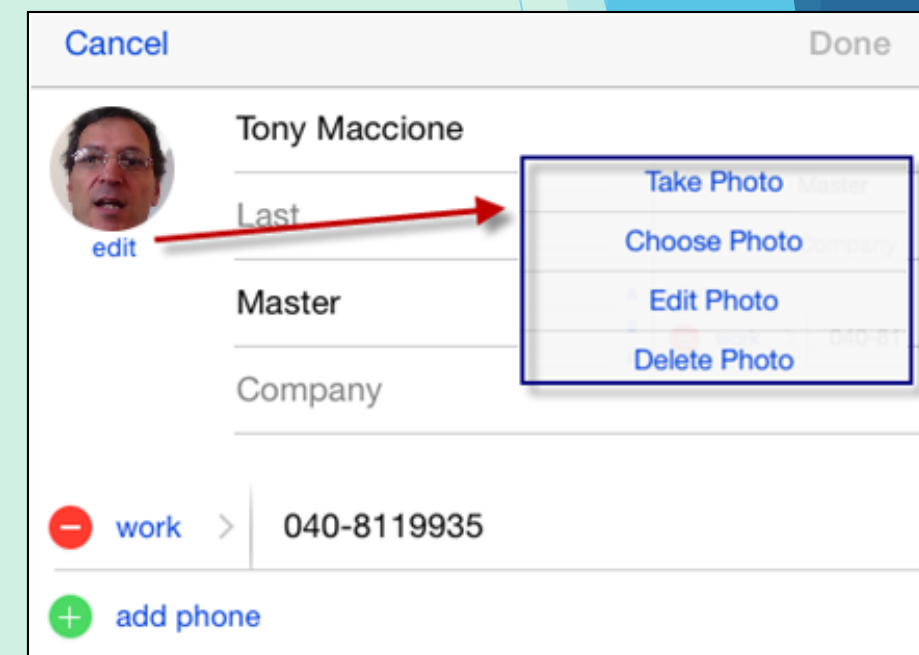
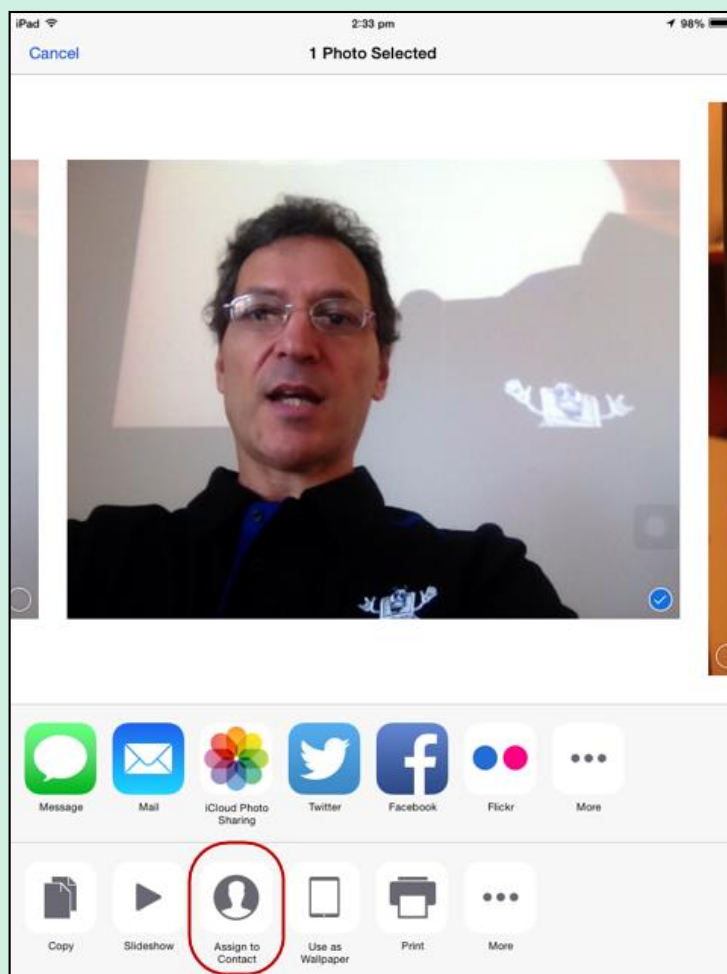
# Top iPad Tips



It's useful to see a picture of your contacts well as their name

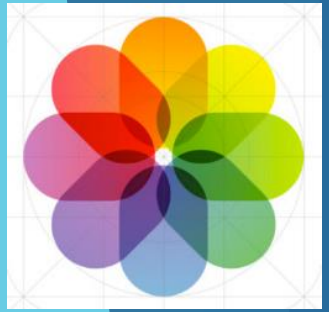
- Assign a photo to a contact
- Edit an existing contact photo

## 10. Contact Photos



Great for Facetime and iMessage

# Top iPad Tips



Navite support

- iPhone 4S+ IOS6+
- Pad Air+ with IOS 7+

App required

- Earlier iPads & iPhones

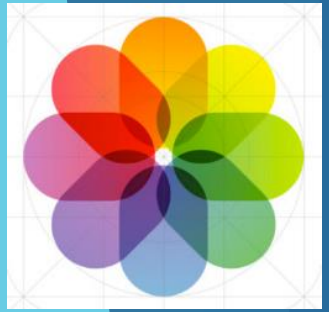
## 11. Panoramas

- Pano Lite
- Photosynth
- Twister iPhone





# Top iPad Tips

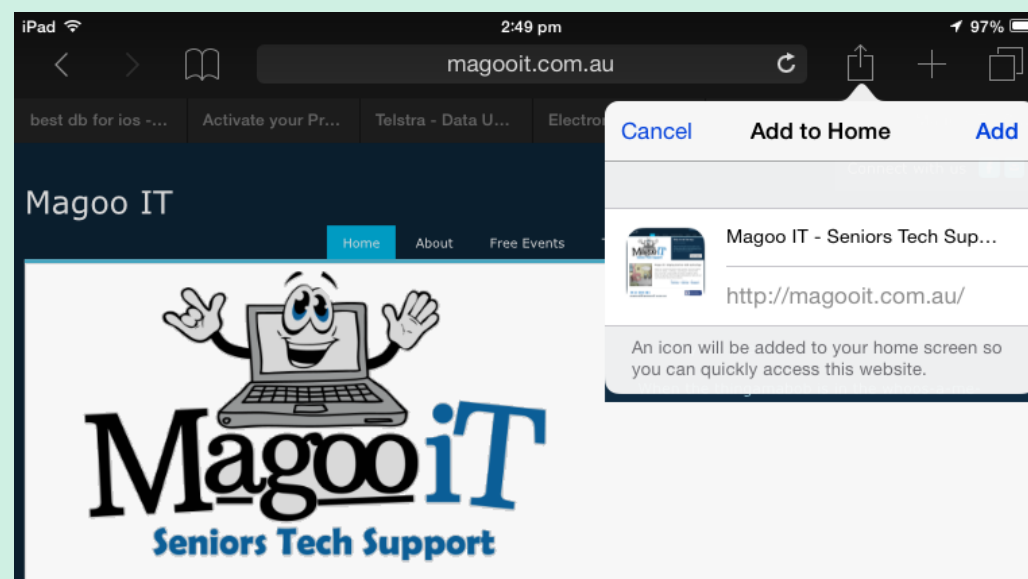


Save web sites used often to your home screen or dock

- Go to your desired page
- Select “Add To” Home Screen



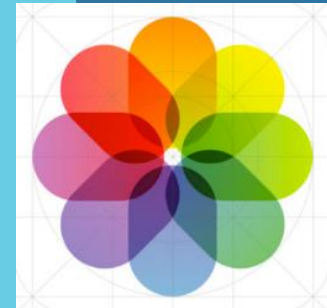
## 12. Web Page Icons



Quickly get to web pages



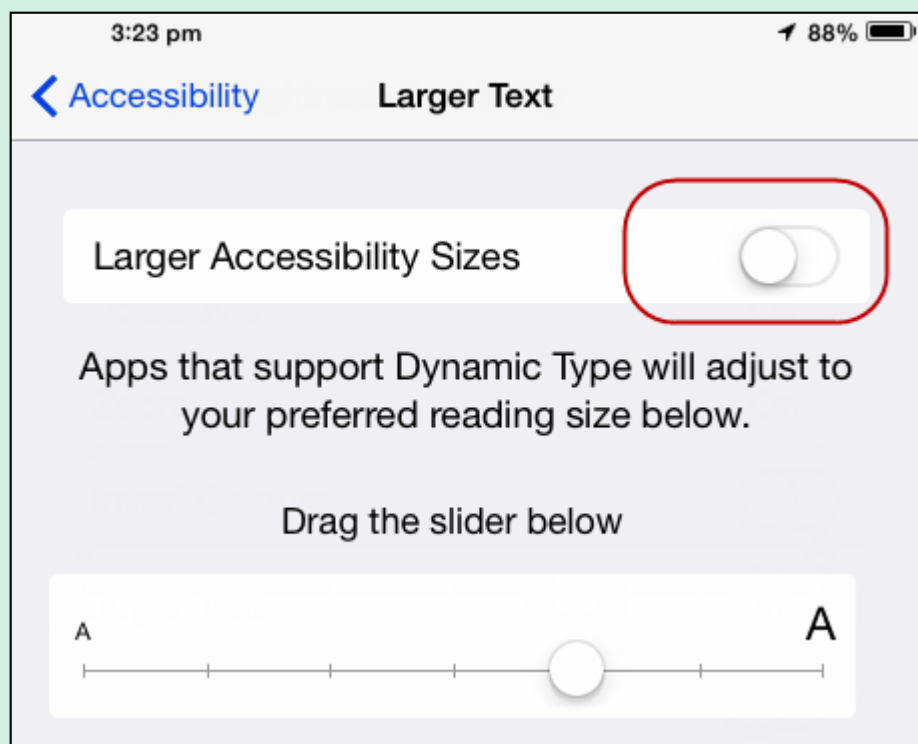
# Top iPad Tips



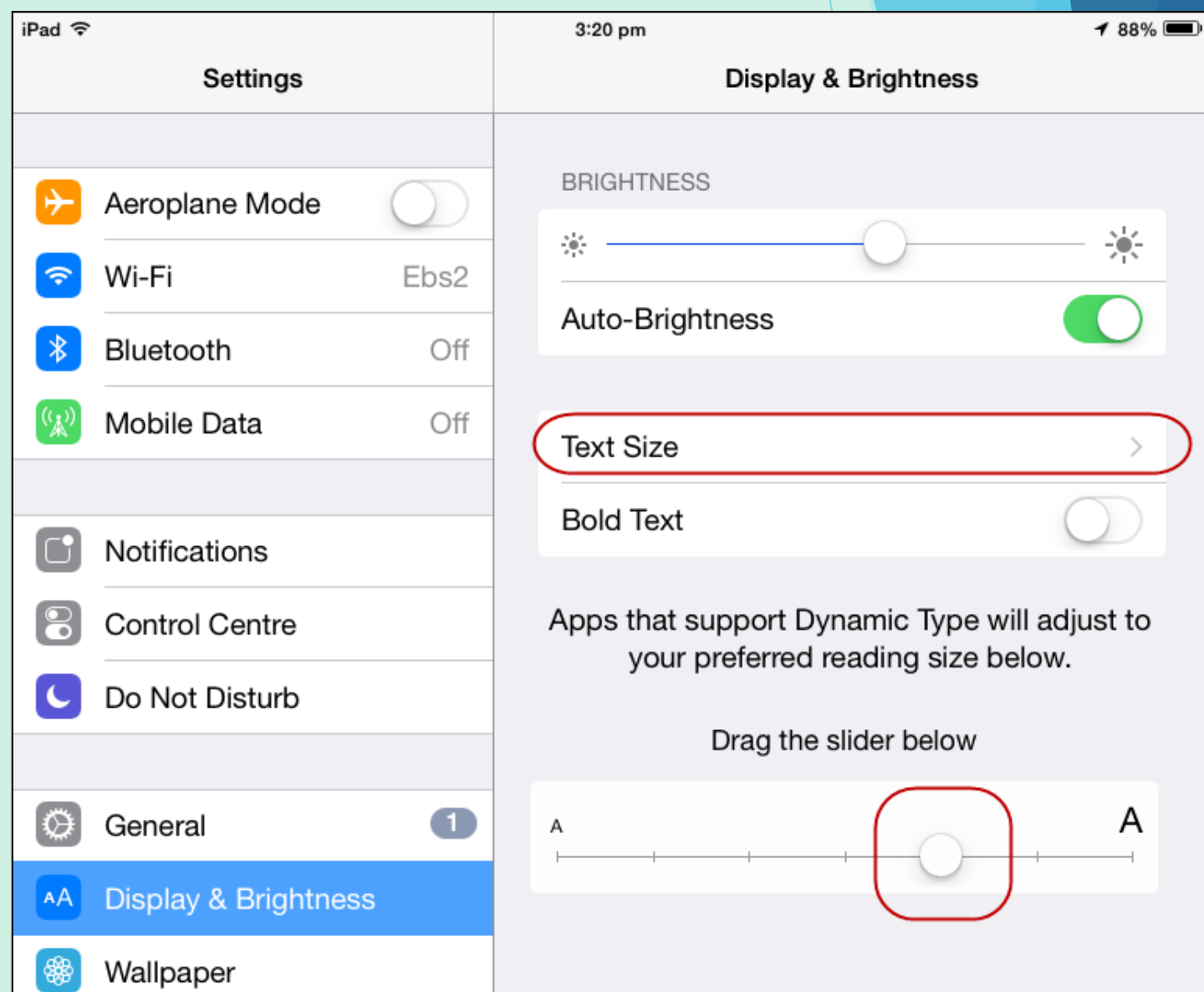
You can change the text size and zoom parts of the screen

## Settings

- Display & Bright -> Text Size
- Accessibility -> Larger Text
- Accessibility -> Zoom

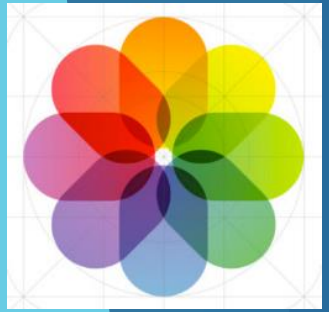


## 13. Zoom Text



Try 3 finger zoom and bold

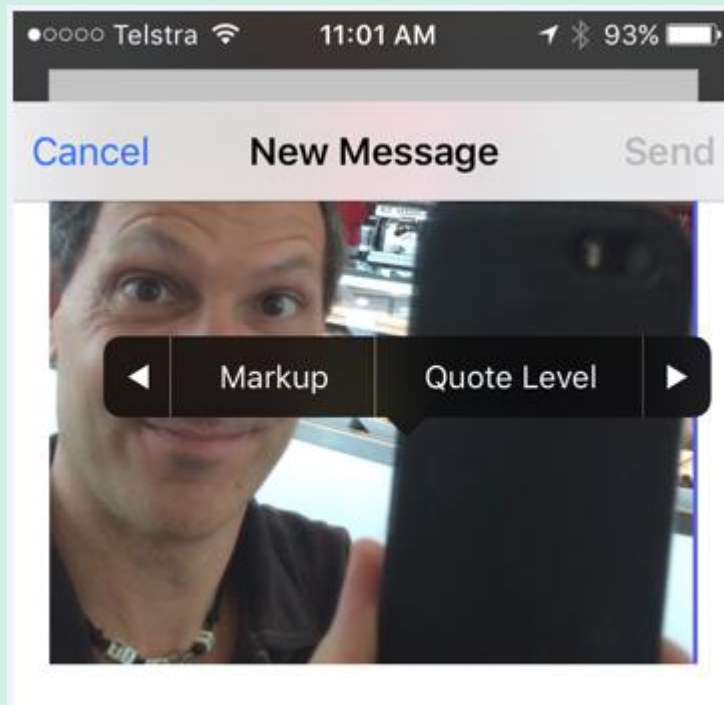
# iOS9 Top iPad Tips



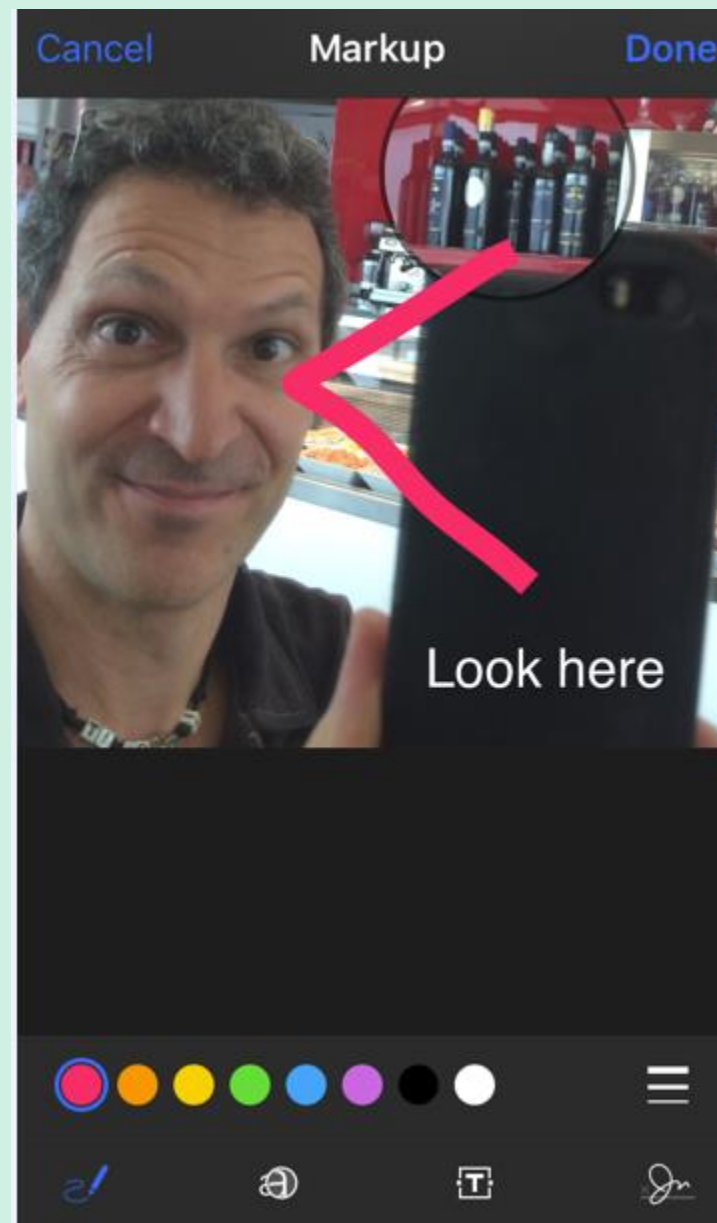
You can add text to photos before you email them

Create a new message

- Insert Photo
- Tap to “Markup”
- Choose from options



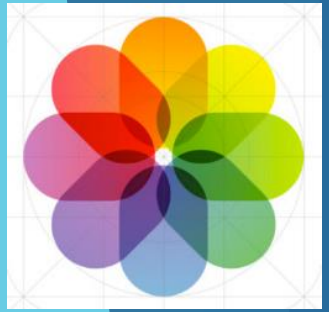
## 14. Markup Photos



- Draw lines
- Zoom Areas
- Add Text
- Add a signature
- Colour
- Line Thickness

Use Skitch App for older IOS  
IOS10 keyboard squiggle

# iOS9 Top iPad Tips

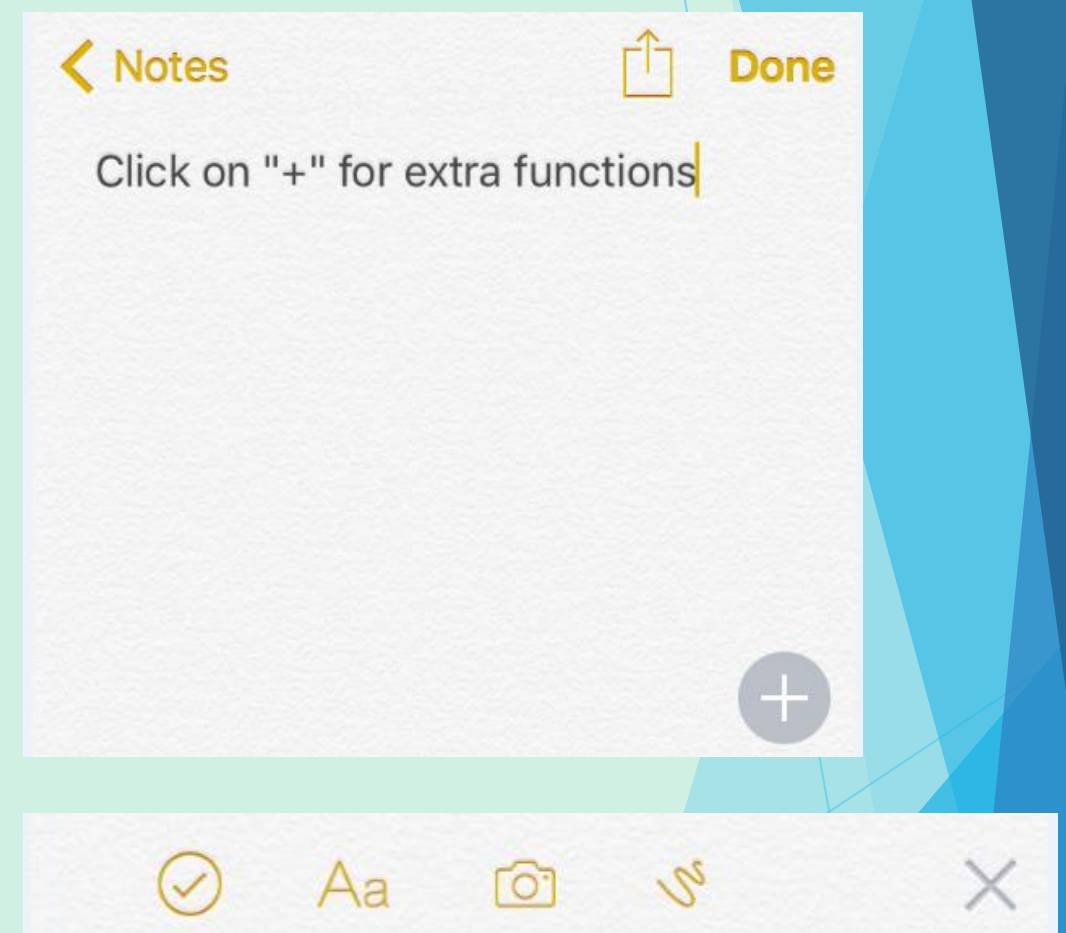


You can add photos and sketches to notes

## 15. Notes

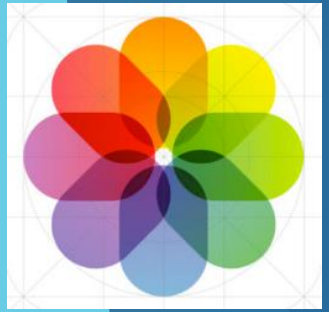
### Create a Note

- Type as per normal or “+” for more
- Add Checklist
- Text Formatting
- Add Photos
- Sketch
- Colour
- Pen Type



To share notes, IOS9 must be avail on all cloud linked devices  
Hiding under the keyboard

# IOS9 Top iPad Tips



## Settings

- General->Accessibility->Shake to Undo

## 16. Shake to Undo

This is a useful undo feature if you accidentally delete a note or overtype something. However you can turn shake to undo off if you prefer.

## Settings

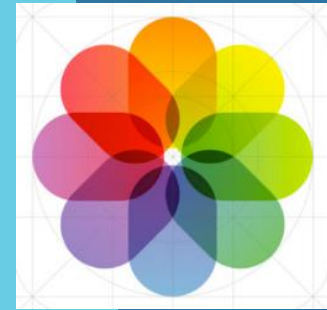
- General->Battery->Low Power Mode

## 17. Low Power Mode

Low power mode can give you up to 3 hours of extra battery life. You can ask Siri to turn on/off low power mode.



# IOS9 Top iPad Tips



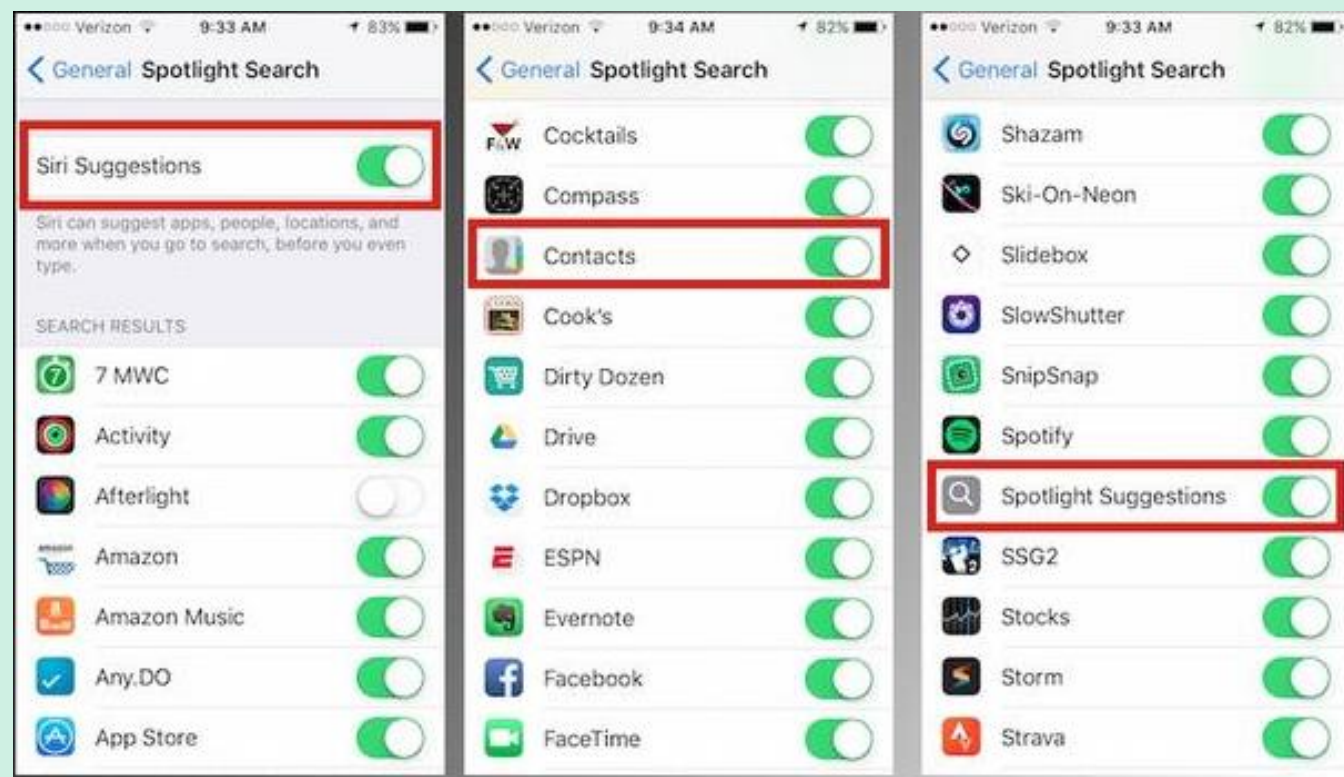
Spotlight search now searches everything

## 18. Spotlight

Settings->General->Spotlight Search

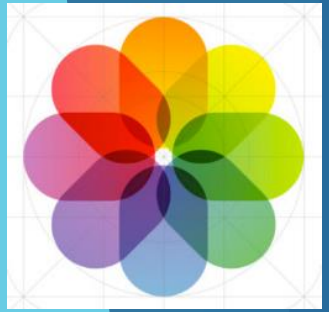
Swipe down from middle of screen

- Mail
- Notes
- Messages
- Contacts
- Music
- Calendar
- Apps
- Maps
- Etc...



You can configure what to search

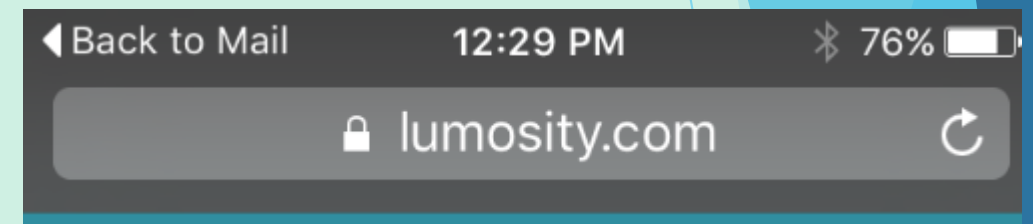
# IOS9 Top iPad Tips



## 19. Back to App

If you open a link from an email or another app, you can return directly using the Back To button.

<- Back to Mail



You can swipe down on a photo to close it and return to the album view

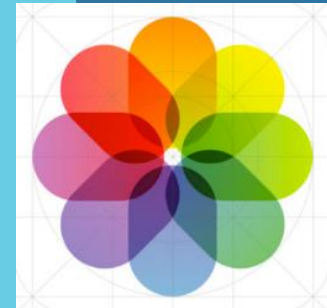
## 20. Navigate Photos

Open photos, select an album, tap a picture, swipe down to close and return to album

You won't get lost as easily



# Top iPad Tips



## 21. Navigate screens

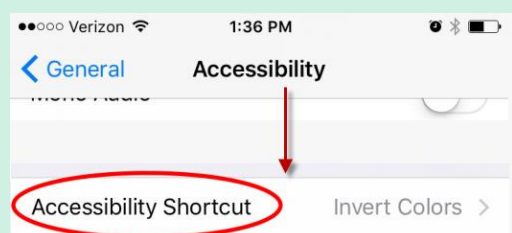
You don't need to swipe to go from page to page.

Tap on or near the dots to go back and forth.

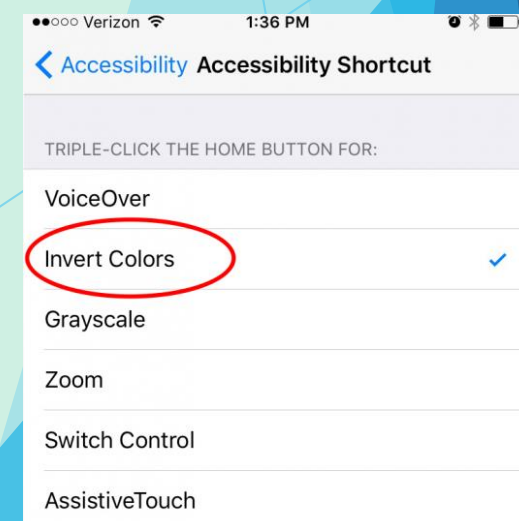


## 22. Invert Colours

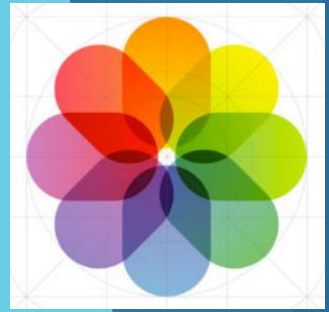
Settings->Accessibility->Invert Colours



Settings->Accessibility->Accessibility Shortcut  
(triple click for...)

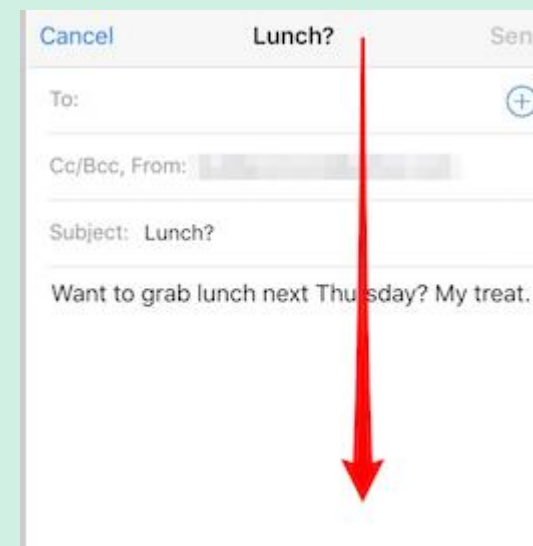


# Top iPad Tips



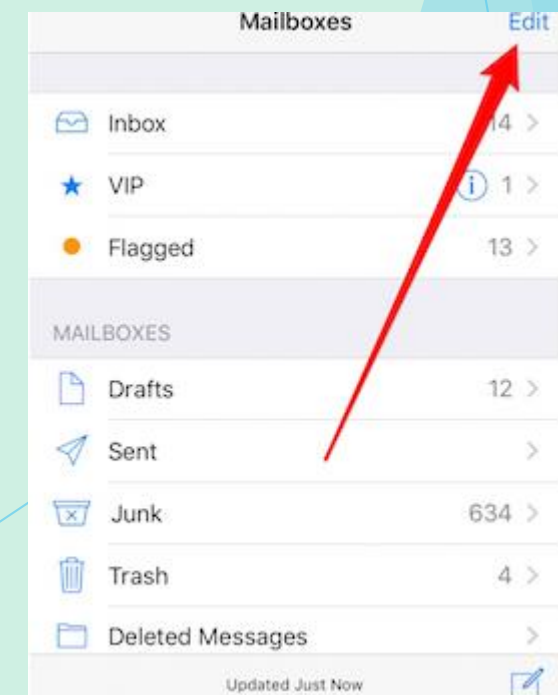
Save to Draft  
by swiping down on the Title Bar  
(New Message – Subject Line)

## 23. Email Drafts

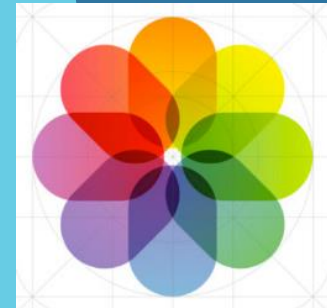


## 24. Unread Only

Select EDIT in Mailbox  
Select Unread (ticking on the left)  
Use the hamburger to slide Unread to the top  
Select DONE



# Top iPad Tips



Settings now has a search facility

## 25. Search Settings

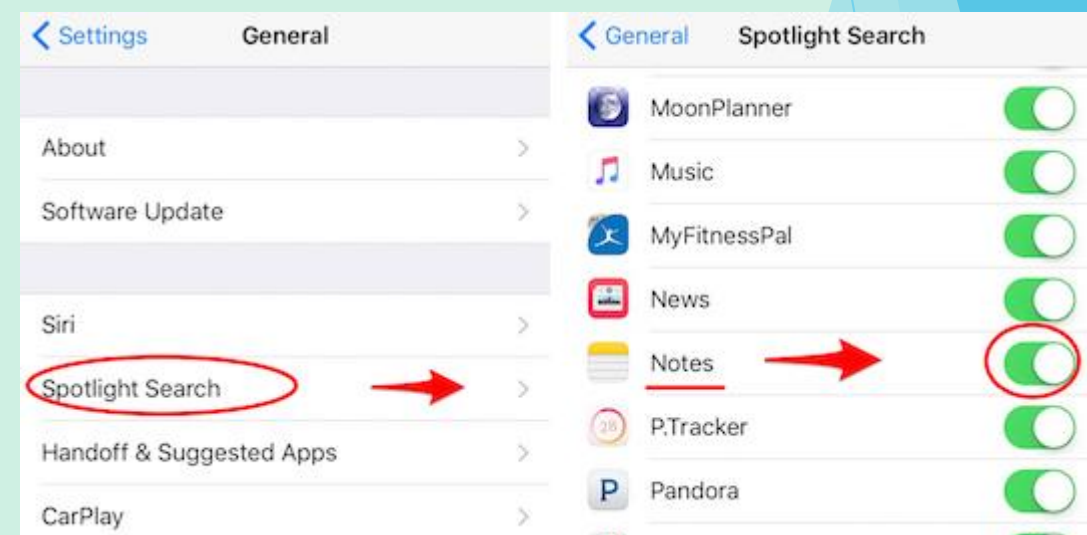


## 26. Searching

Spotlight Search

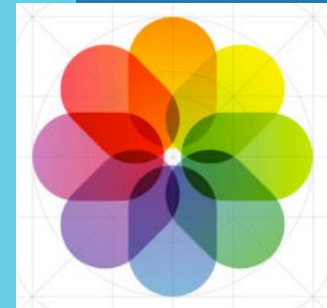
Swipe right or

Swipe down from the middle



Apps selected in Settings will be searched

# Top iPad Tips

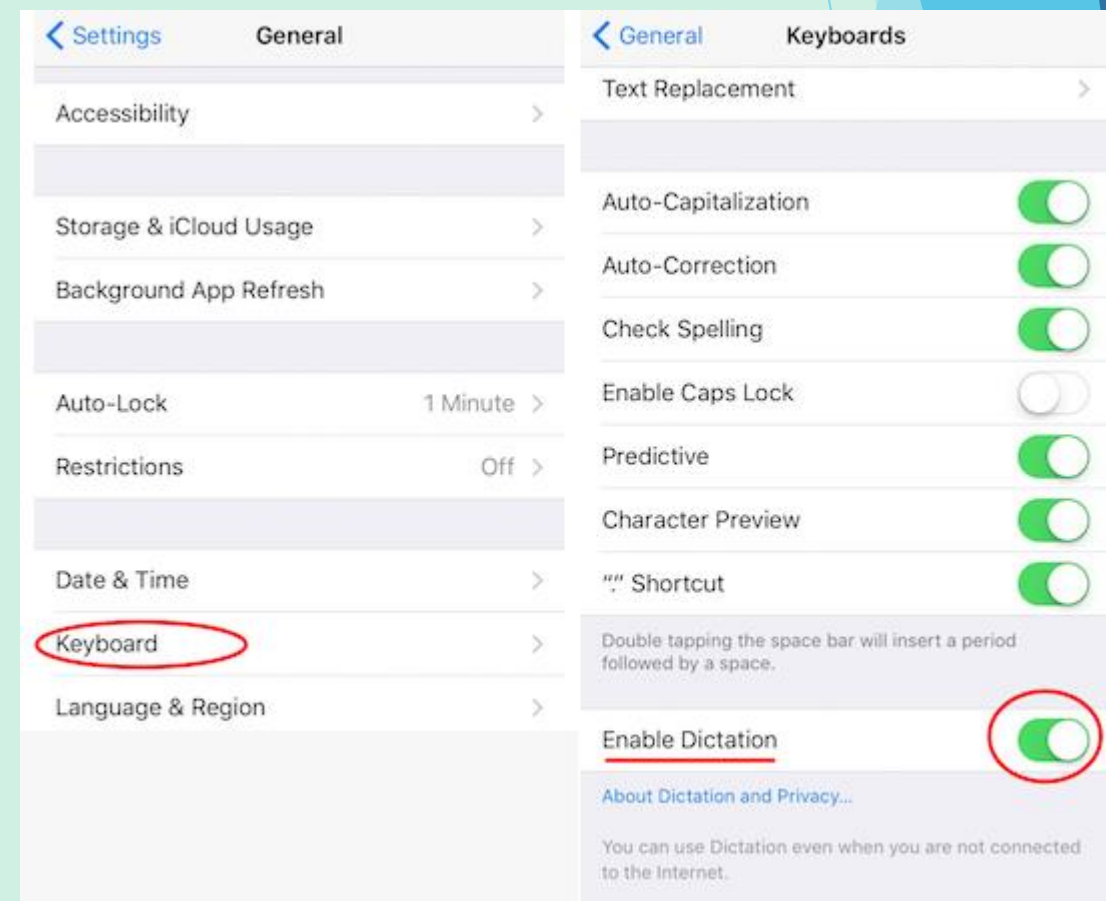


Dictation is available from the keyboard using the microphone key

## 27. Dictation



This may need to be enabled in Settings->General->Keyboards



# IOS 10 Tips

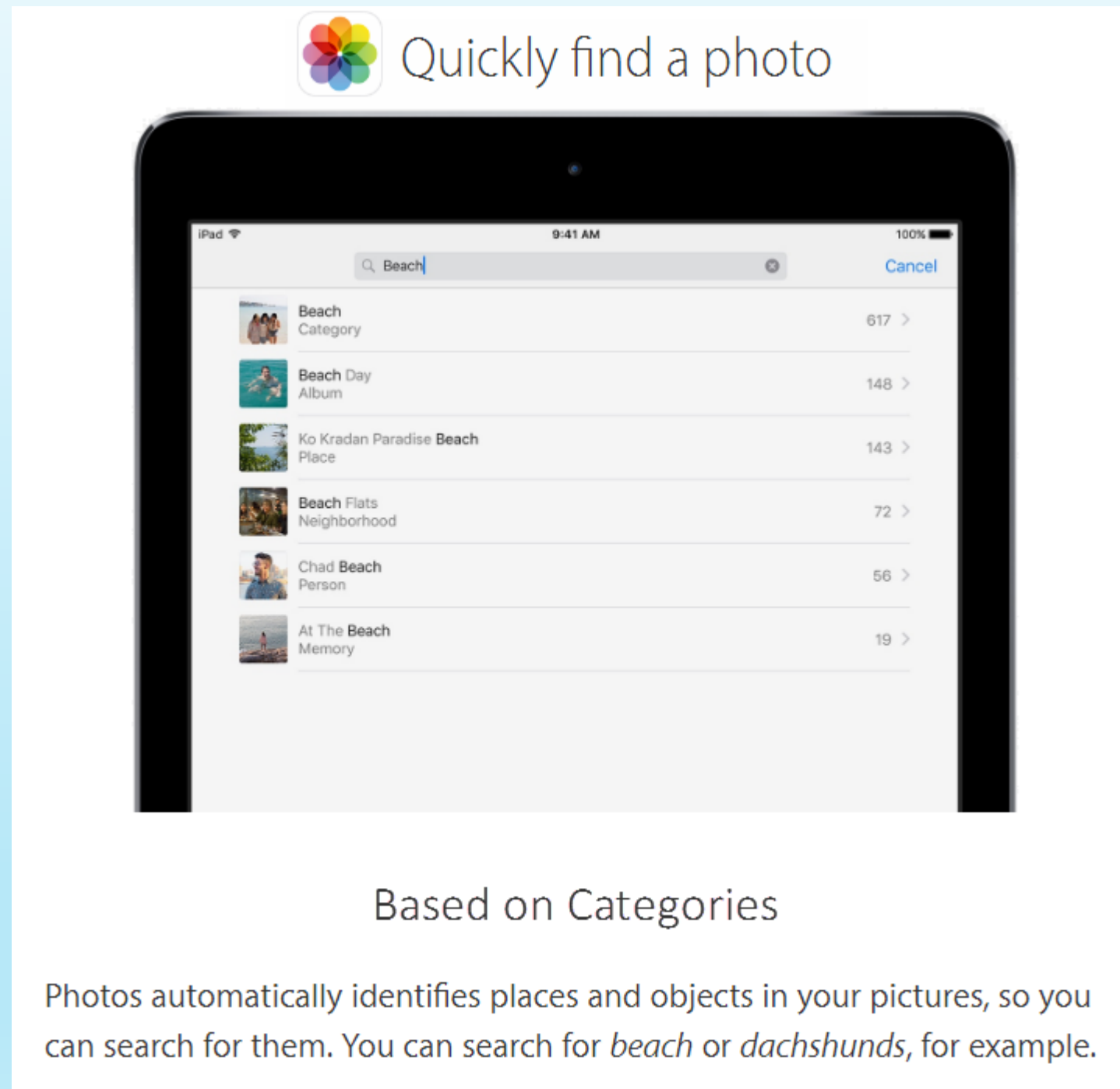
User Manual is available in iBooks

The screenshot shows the Apple Support website's 'Manuals' section. At the top, there's a navigation bar with links for Mac, iPad, iPhone, Watch, TV, Music, and Support, along with a search icon and a shopping bag icon. Below this, the 'Manuals' title is displayed, with a link for 'Manuals in other languages'. The 'Browse Manuals by Product' section features a carousel of product icons: iPhone, Apple Watch, iPad (highlighted with a blue border), iPod, Mac OS, and Mac notebooks. Below the carousel is a search bar labeled 'Search manuals' and a 'Search' button. The results section shows '23 Results for "iPad"'. The first three results are visible in a grid:

Product Image	Manual Title	Format / Date
	iPad User Guide for iOS 10	Web   iBooks 13/09/2016
	iOS Deployment Reference	13/09/2016
	iPad Info – safety, warranty, and regulatory information	30/03/2016 – 2 MB



# Searching Photos

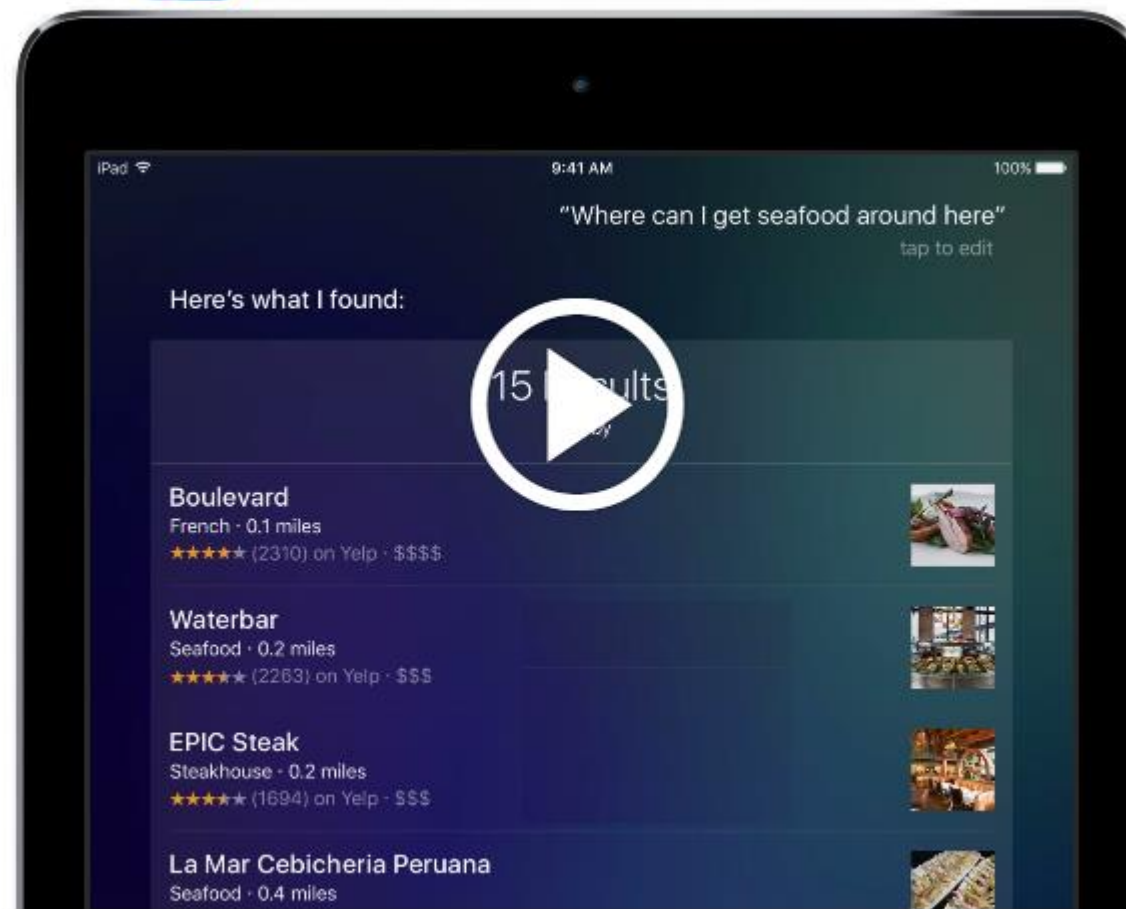


Sunset, cat, location, month... try first letter

# Siri gets smarter



Find your favorite food, fast



Just ask Siri something like "Where can I get seafood around here?"

# Quick Access

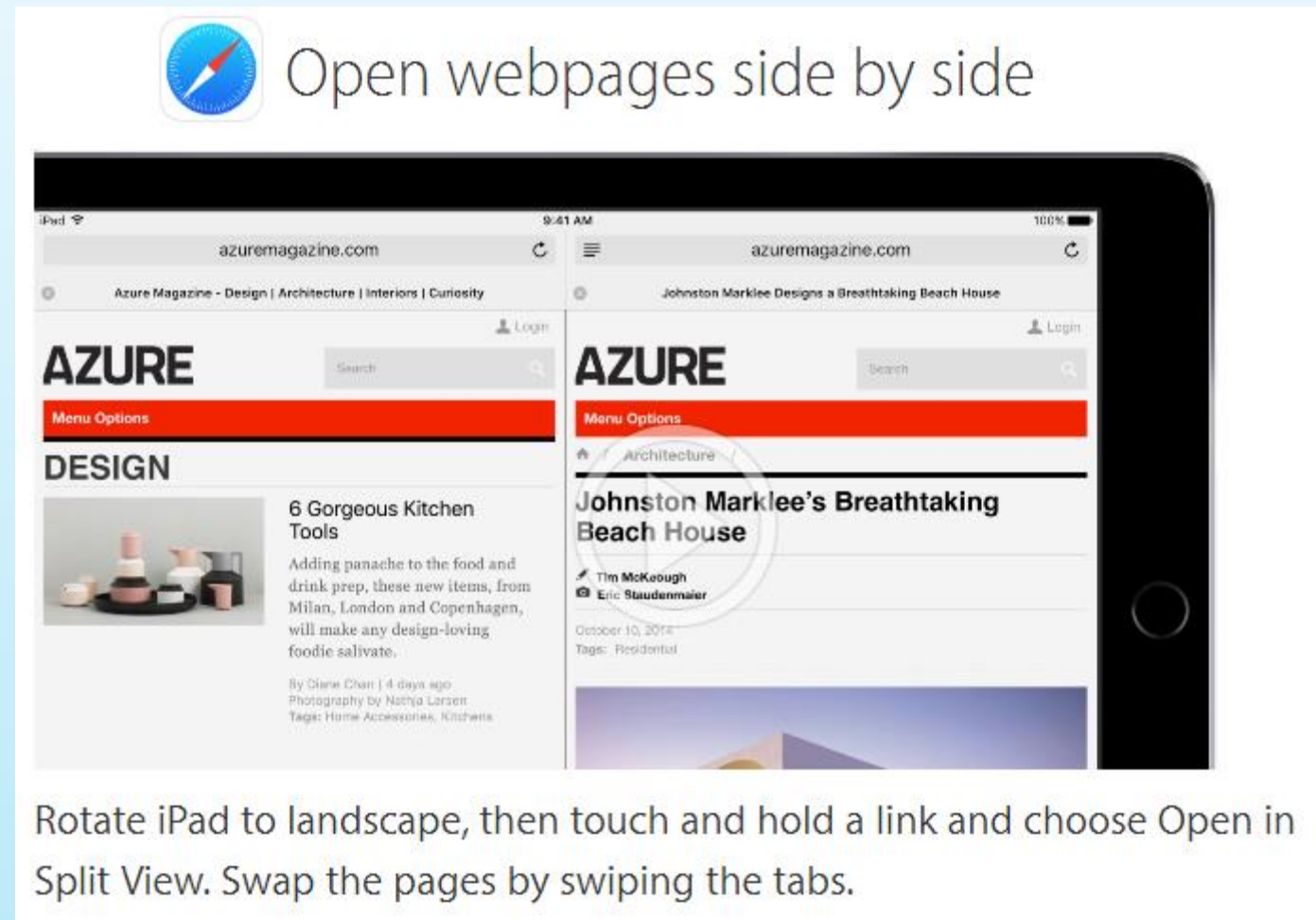


Quickly open Camera



When iPad is locked, swipe left to access the camera.

# Multitasking



- ...or swipe in from the right to choose an App
- You can also swipe down to select from open Apps
- You can resize the windows


Drag tabs in safari between windows  
Tap and hold the two squares to open/close/merge



# Deal with small print

## 10 Magnify the fine print



Go to Settings > General > Accessibility and turn on Magnifier. Then triple-click the Home button to use the camera to zoom in on small details. Tap  to enhance the image. Tap the shutter to freeze it.

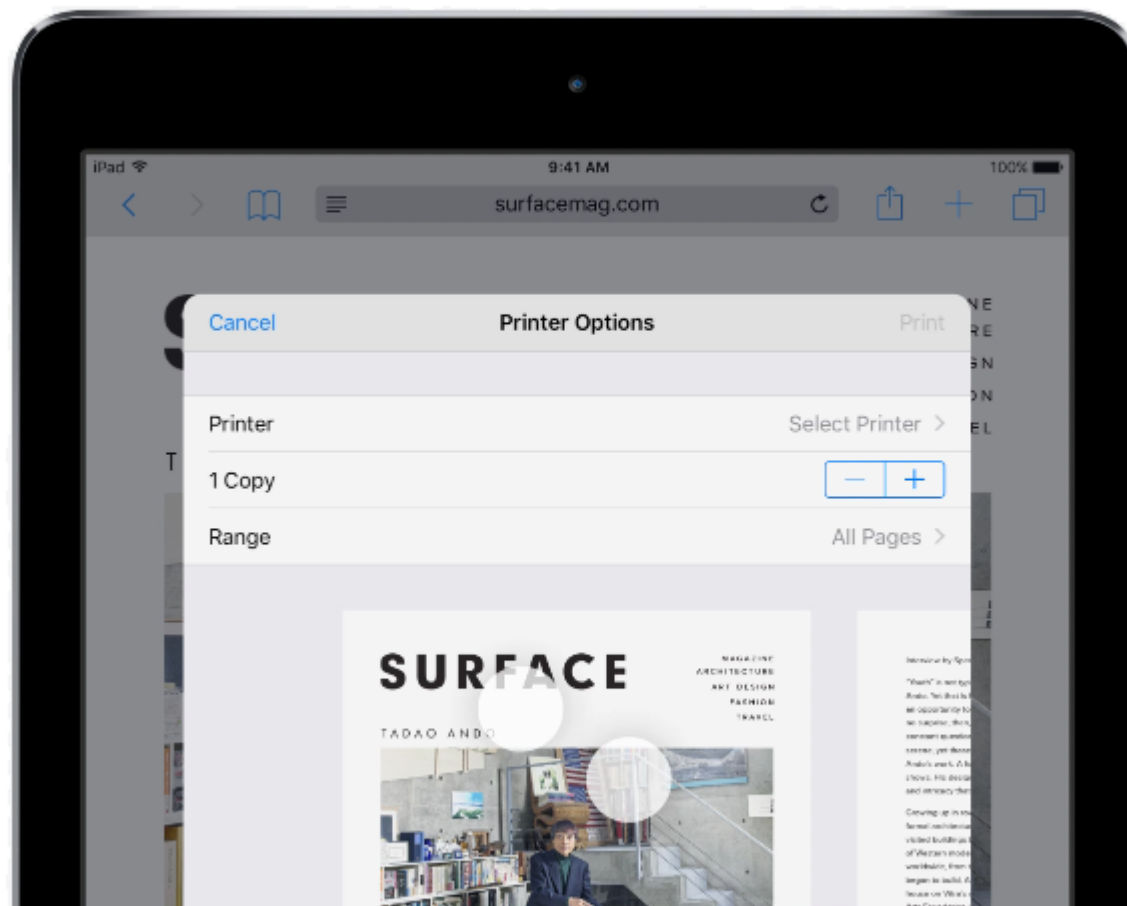
If you have multiple items that require triple click, you can choose from a sub menu




Tap shutter to freeze/unfreeze

# PDF (Portable Document Format)

10 Save as PDF



You can save almost anything as a PDF. Tap , then tap Print. Pinch the first page of the preview, then tap  to save or send the document.

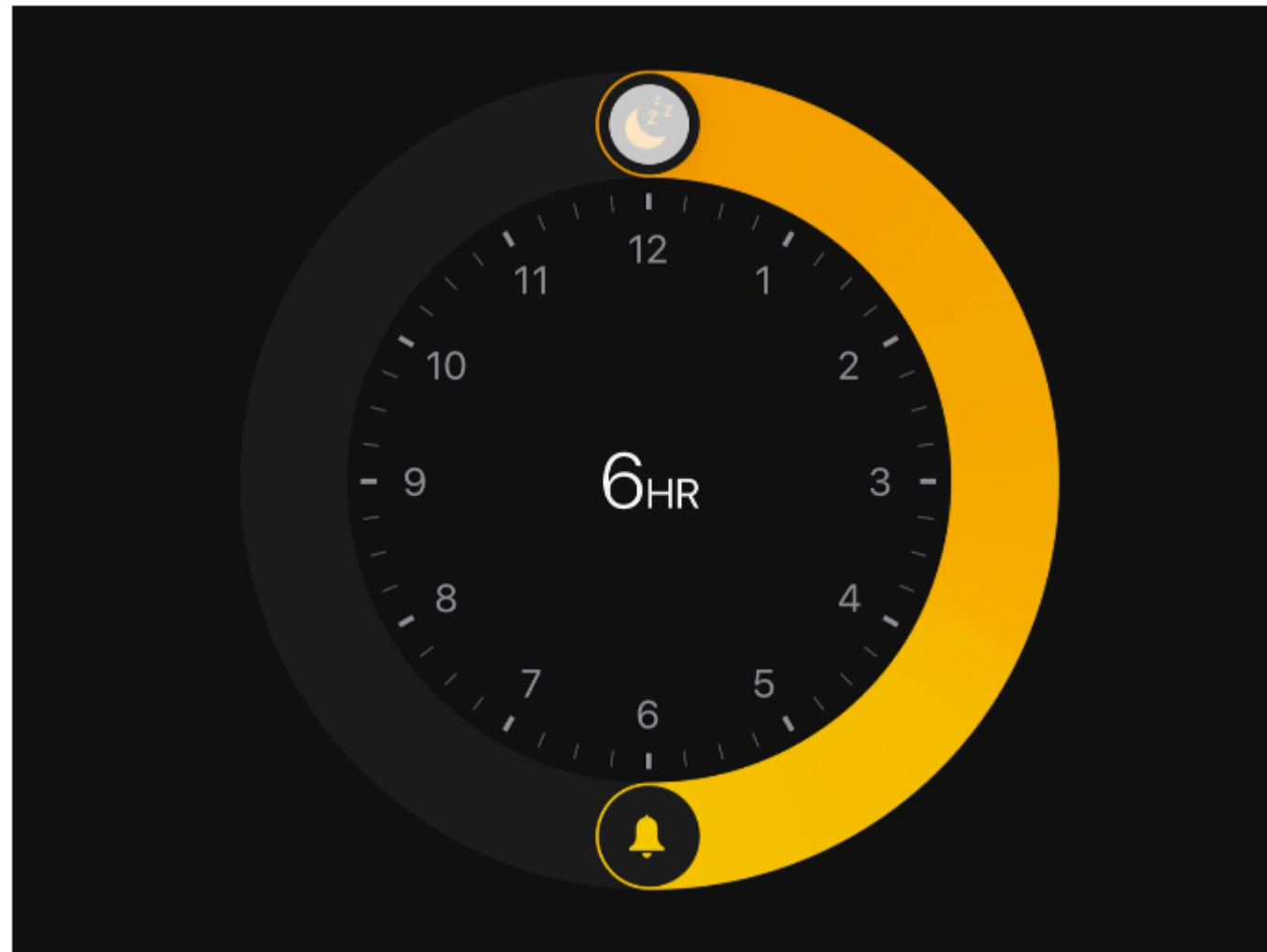
Consider sending to email, Acrobat Reader or saving to iBooks

Consider saving to iBooks or emailing a PDF

# Sleep Timers

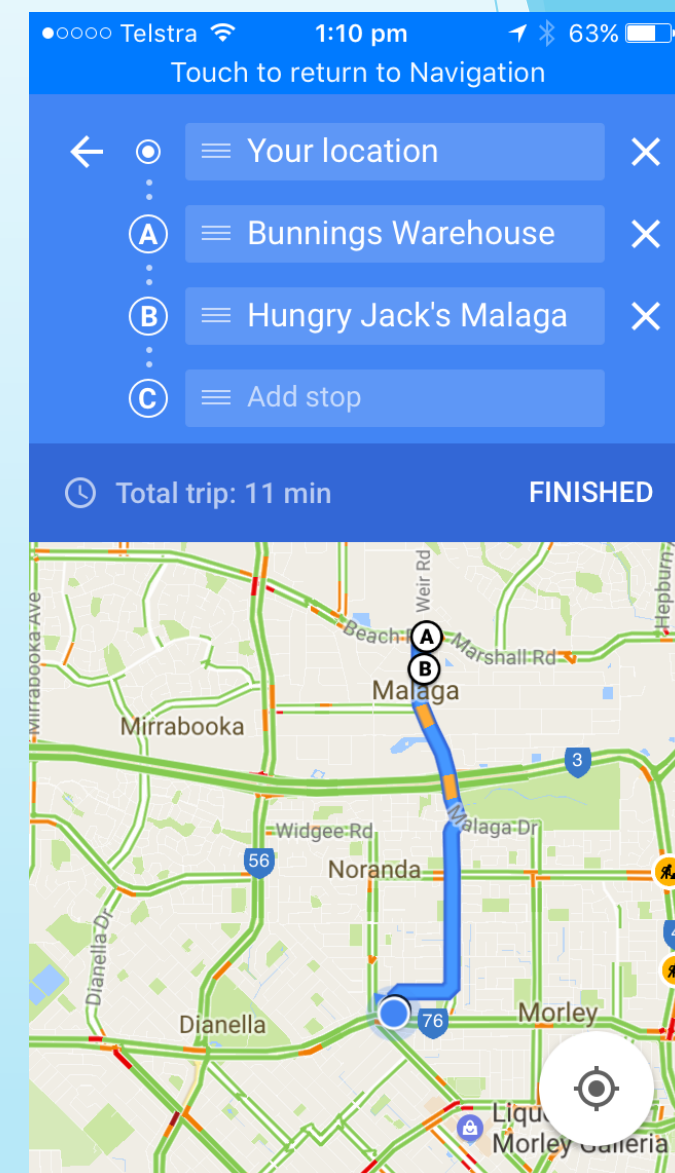
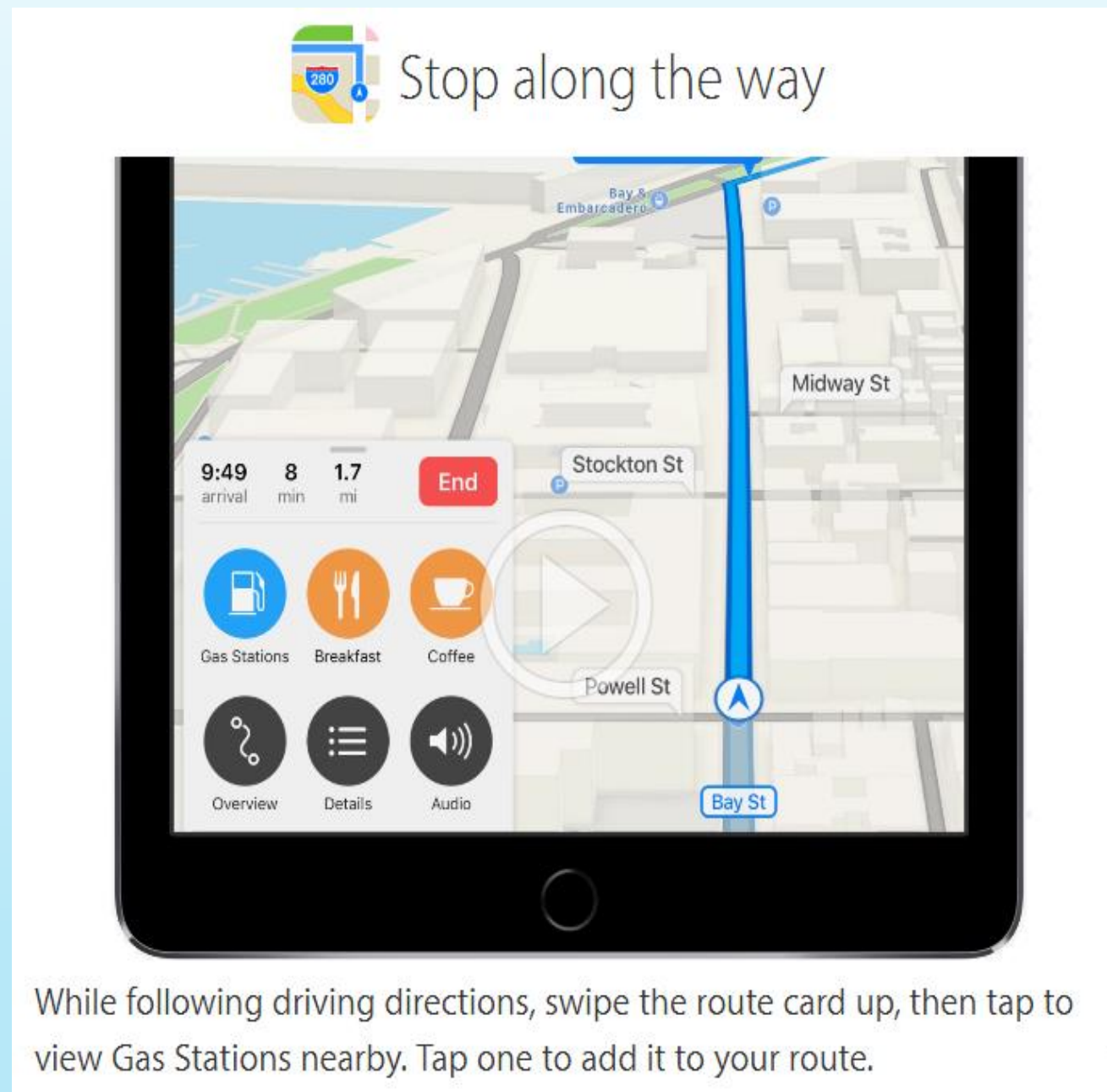


Sleep like clockwork with Bedtime



Set a regular time for going to bed and waking up. See how long you're leaving for sleep, get a reminder when it's time for bed, and wake to new pleasant sounds.

# Map stops along the way



Google gives you waypoints



# Send Messages with Effects



Bubble

Full Screen

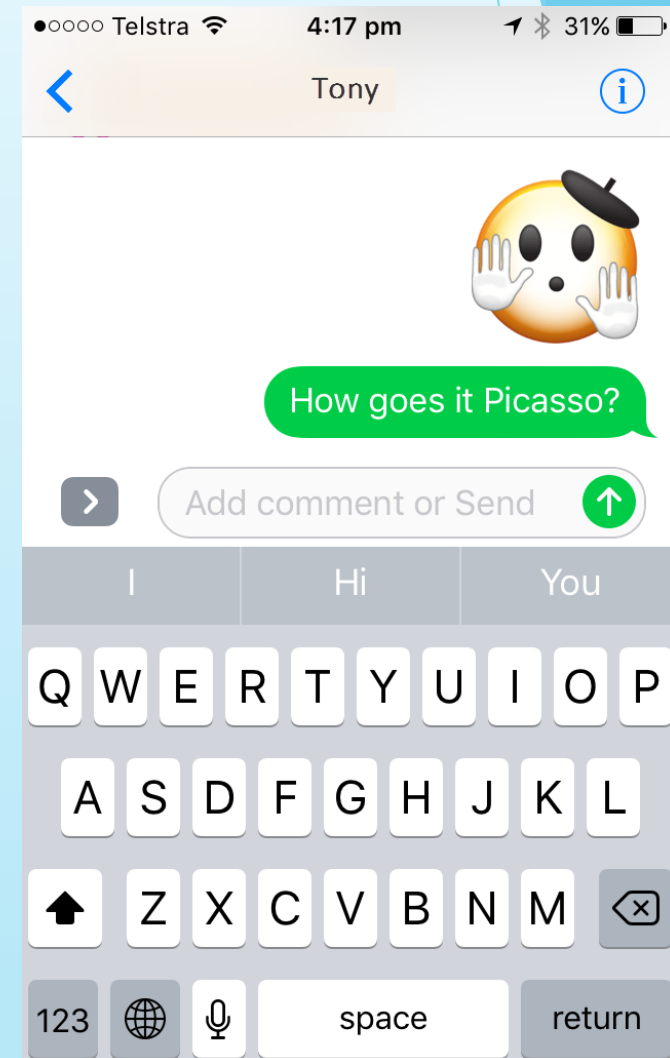
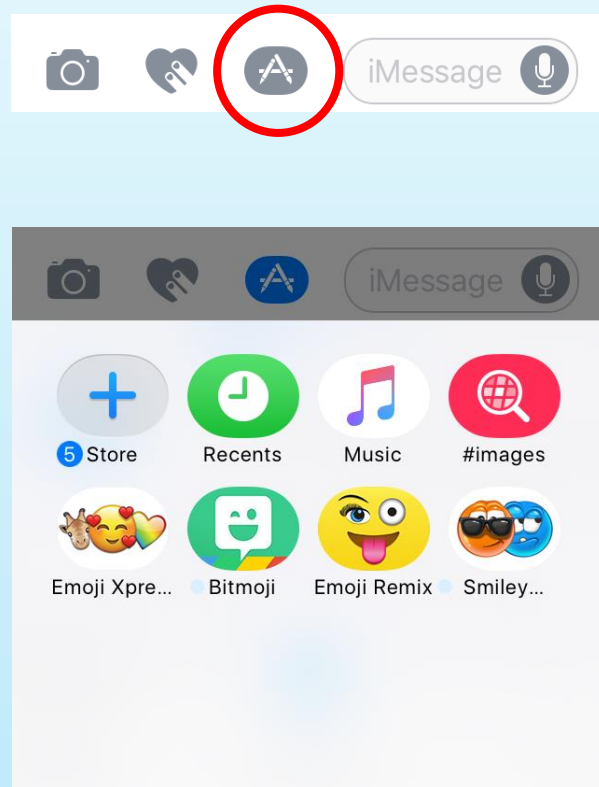
Expressions  
(tap and hold)

Handwriting  
(turn sideways)

Tap the squiggle on keyboard

# iMessage Apps

Access info from apps, or create and share something fun



Tap the Apps button, then swipe to choose an app.  
Get iMessage apps from the App Store.

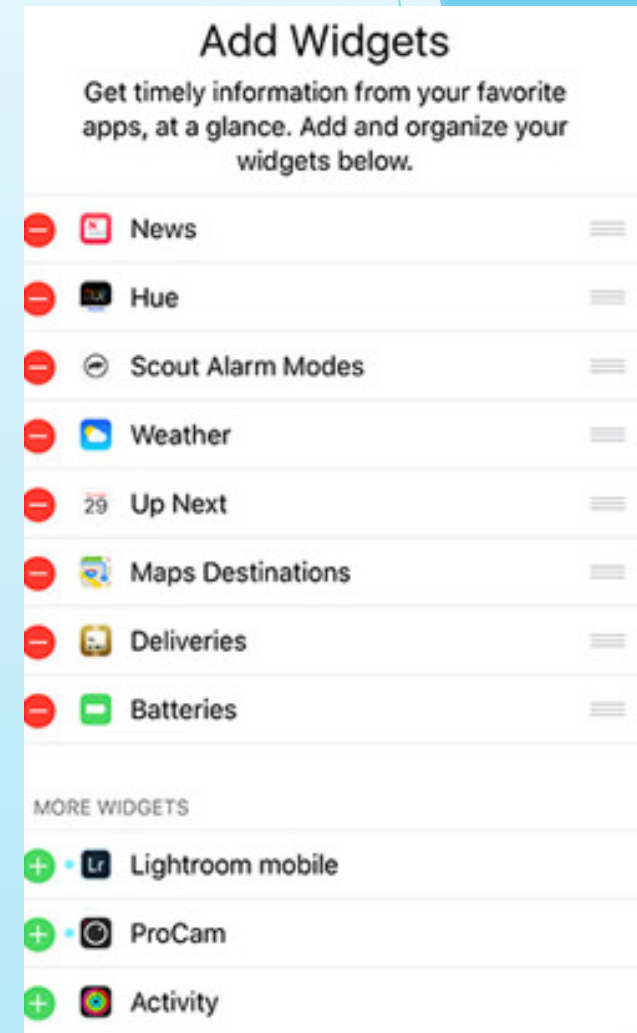
# Widgets

## Customise the Notification Centre



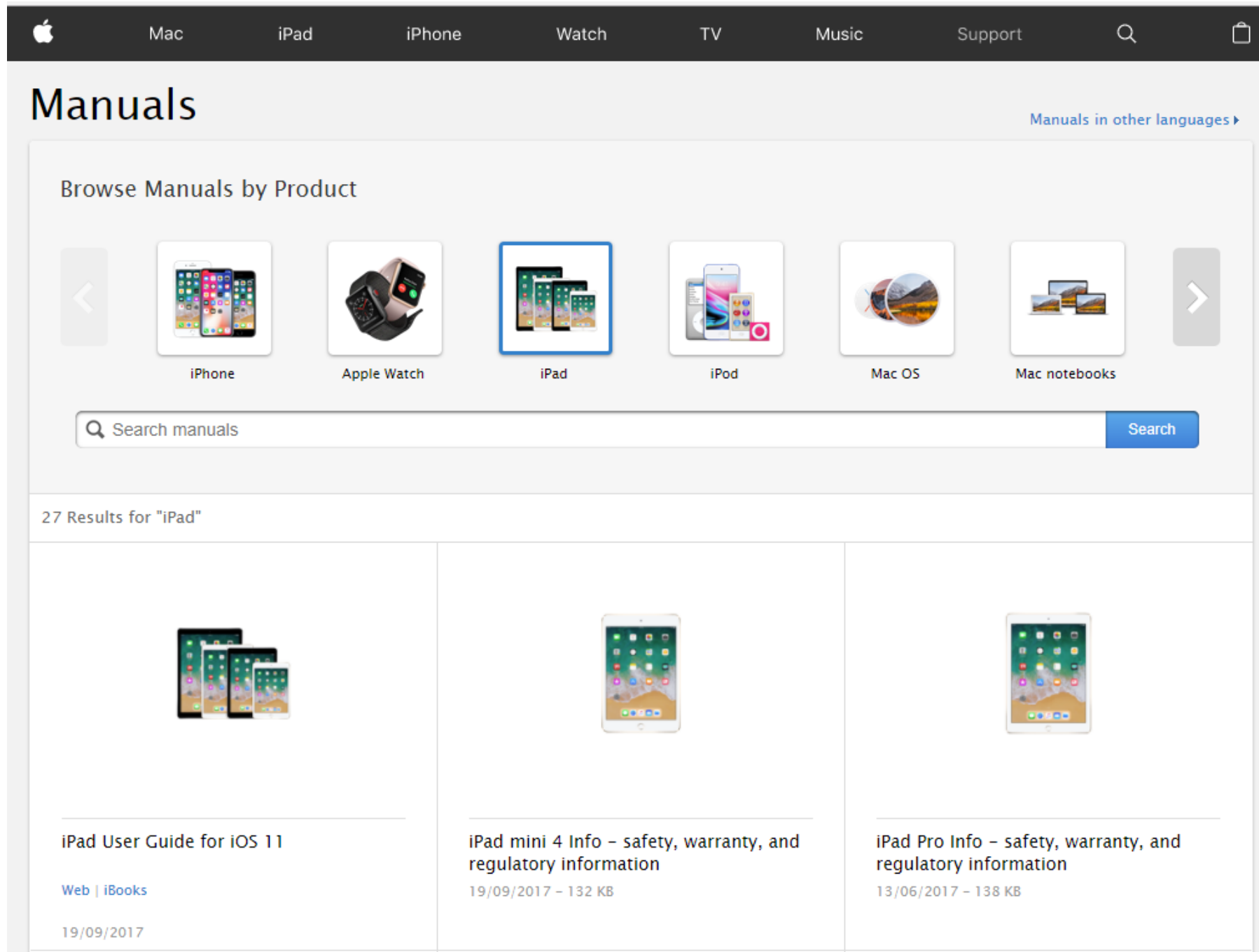
Not all Apps support Widgets, but tap + at the bottom of the Notification Screen to see which ones are available.

Swipe down from any screen or swipe left from the lock screen.



# IOS 11 Tips

User Manual is available in iBooks



Apple Support website interface showing the "Manuals" section. The navigation bar includes links for Mac, iPad, iPhone, Watch, TV, Music, and Support. The "Manuals" section is active, displaying a carousel of product categories: iPhone, Apple Watch, iPad (selected), iPod, Mac OS, and Mac notebooks. Below the carousel is a search bar labeled "Search manuals" and a "Search" button. The search results show 27 results for "iPad". The first result is "iPad User Guide for iOS 11", available in iBooks, dated 19/09/2017. The second result is "iPad mini 4 Info – safety, warranty, and regulatory information", dated 13/06/2017, 132 KB. The third result is "iPad Pro Info – safety, warranty, and regulatory information", dated 13/06/2017, 138 KB.

Mac iPad iPhone Watch TV Music Support

## Manuals




[Manuals in other languages >](#)

Browse Manuals by Product

iPhone Apple Watch iPad iPod Mac OS Mac notebooks

Search manuals Search

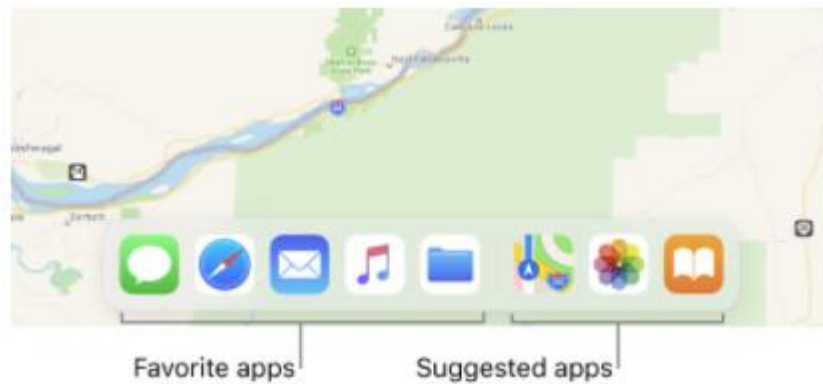
27 Results for "iPad"

 <p><b>iPad User Guide for iOS 11</b></p> <p><a href="#">Web   iBooks</a></p> <p>19/09/2017</p>	 <p><b>iPad mini 4 Info – safety, warranty, and regulatory information</b></p> <p>19/09/2017 – 132 KB</p>	 <p><b>iPad Pro Info – safety, warranty, and regulatory information</b></p> <p>13/06/2017 – 138 KB</p>
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# Use Dock any time

- ▶ With a swipe up from the bottom of the screen



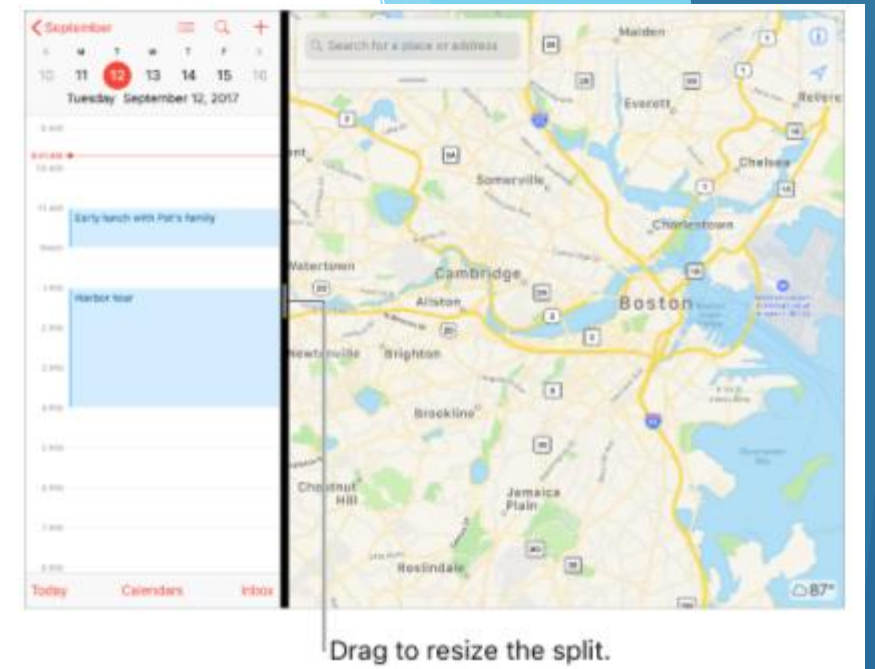
## New App Switcher

- ▶ Long swipe up from the bottom of the screen
- ▶ or double tap home



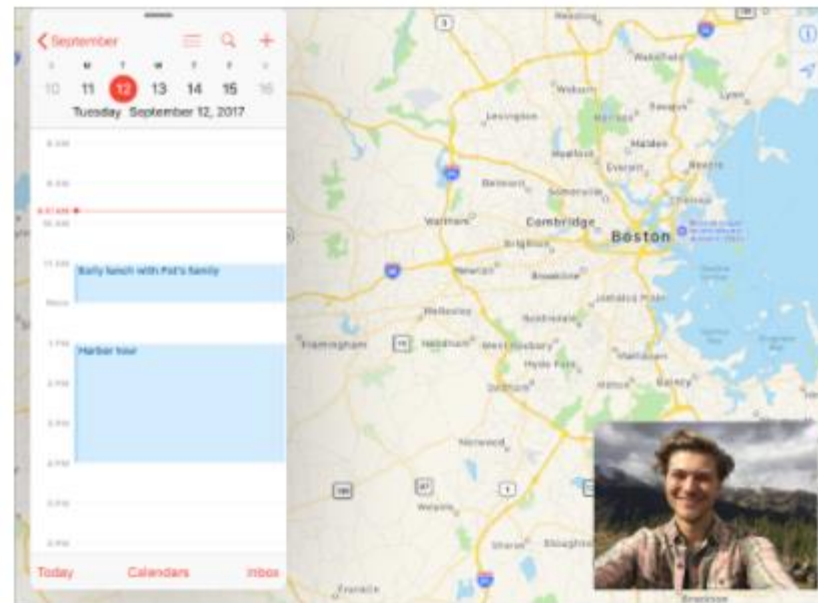
# Split View/Side Over

- ▶ Drag App from Task Bar
- ▶ Use tab at top to maximise or swipe away



## Picture in Picture

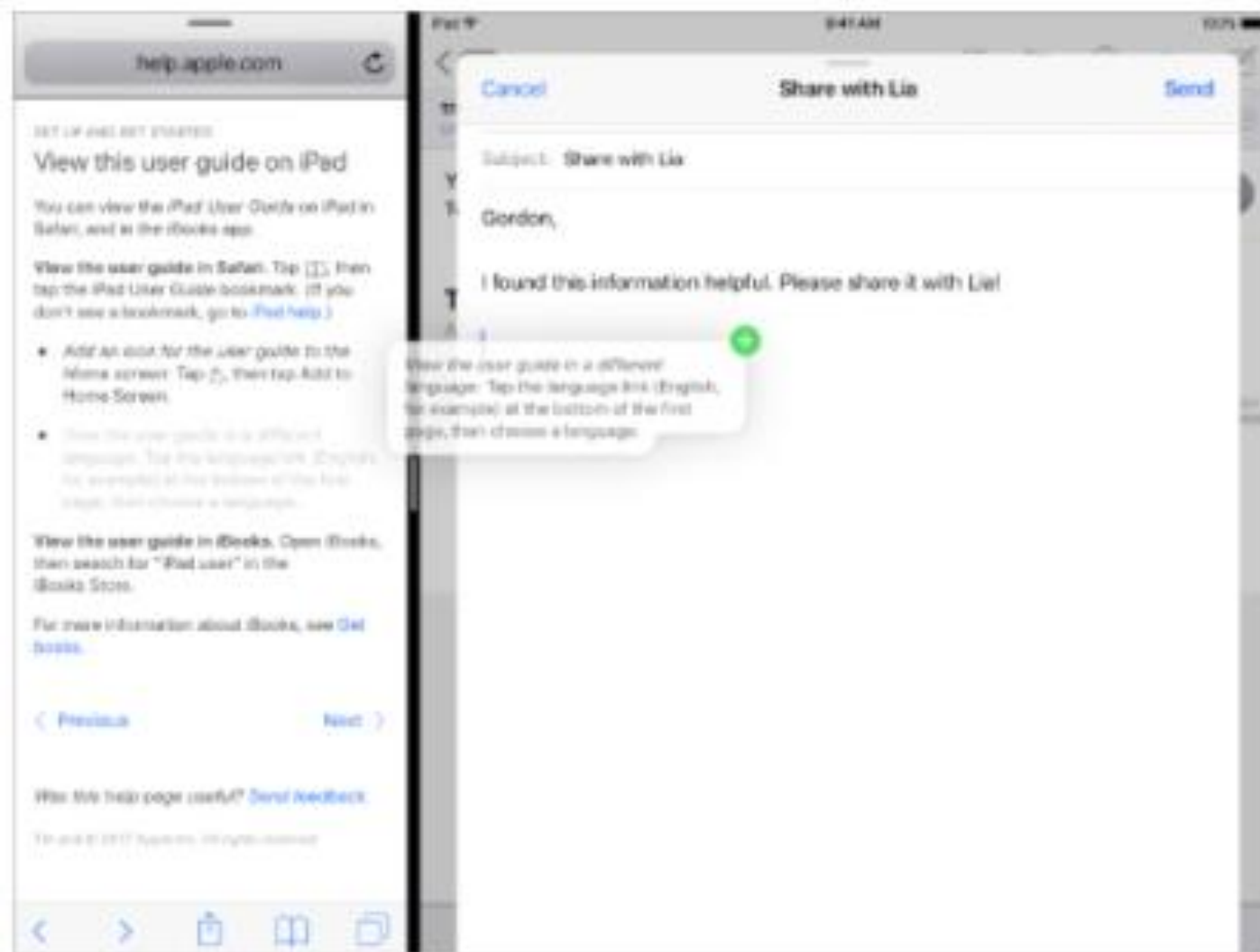
- ▶ While watching movies or Facetime



Turn off Split View and Slide Over. Go to Settings > General > Multitasking, then turn off Allow Multiple Apps

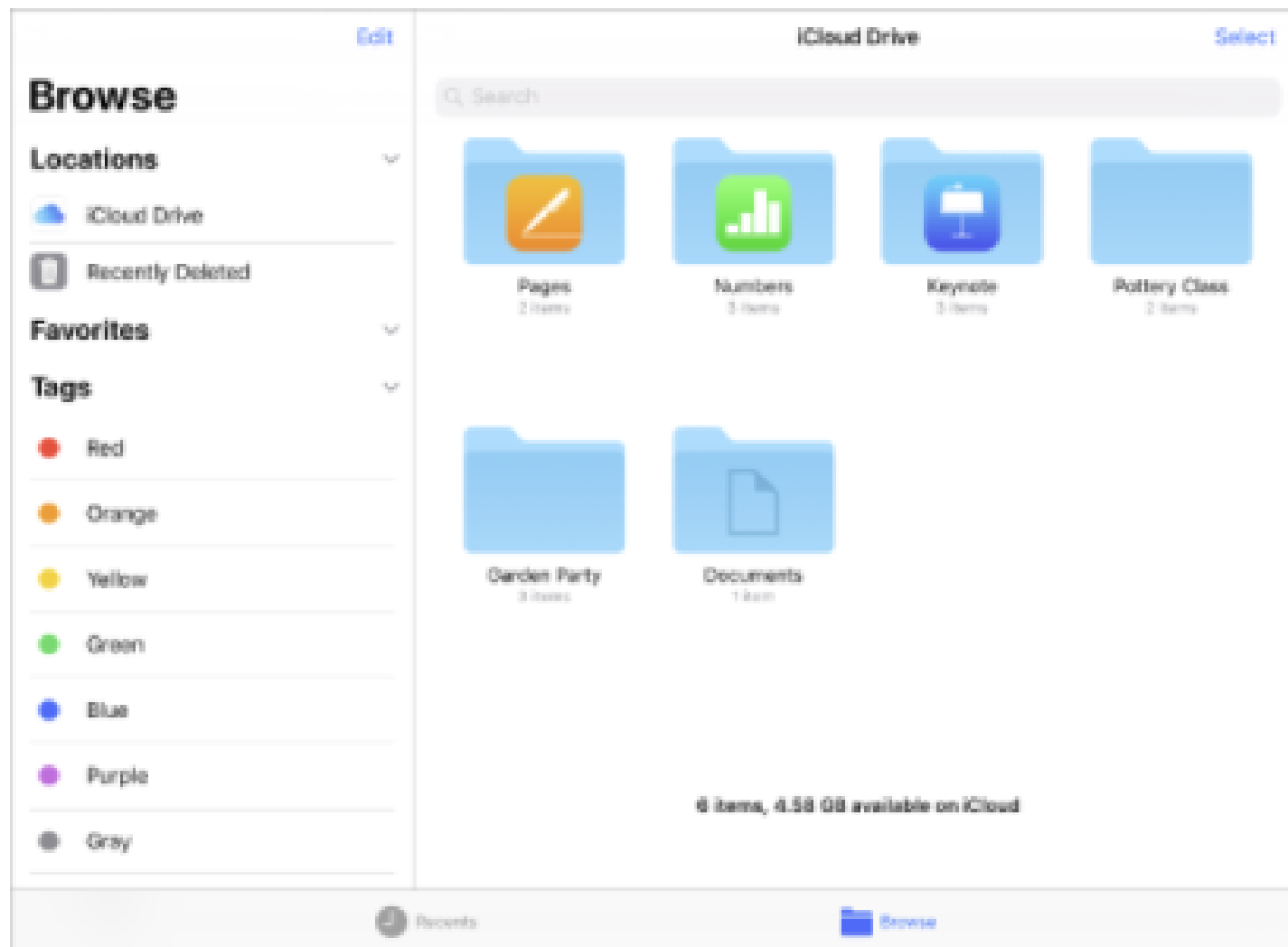
# Drag and Drop

- ▶ Make a selection
- ▶ Tap and hold to move selection



# Files

- ▶ Browse Locations
- ▶ Search for files in all locations





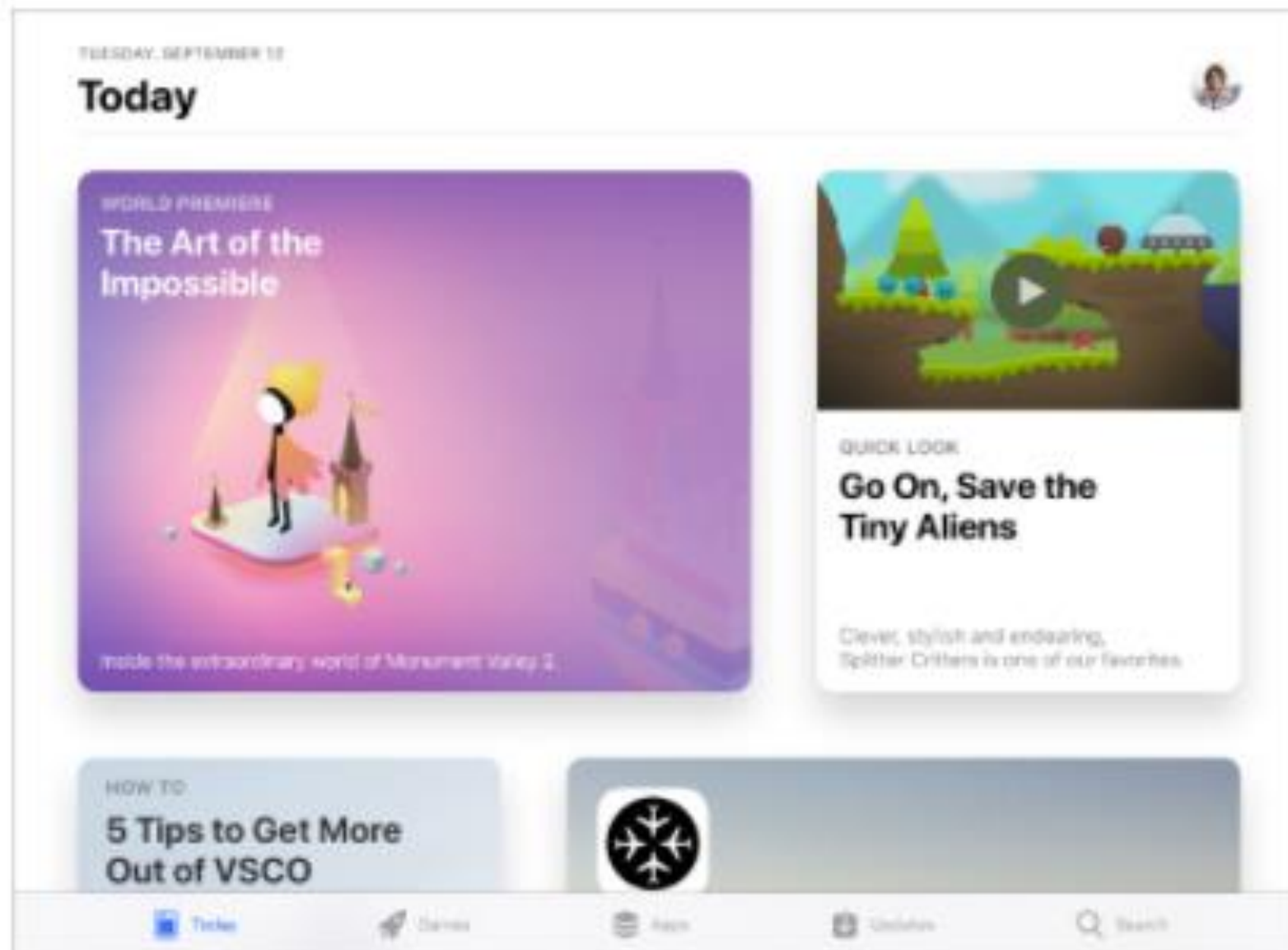
# Updated Control Center

- ▶ Customisable buttons
- ▶ Long press for extra options



# Updated App Store

- ▶ Daily stories
- ▶ Tabs for Games and Apps



# Other Tips

Request Desktop Site – tap URL swipe down

Settings > General > Accessibility > Home Button > tap Rest Finger to Open.

Remove Apple Apps

Apple Maps, FaceTime, News, Tips, Stocks (hooray!) and even Contacts and Calendar

NOT

Find iPhone, Safari, Phone, Messages, App Store

Go to Settings > General > Usage and then tap Battery Usage

# Thank You



[support@magooit.com.au](mailto:support@magooit.com.au)



# Gadgets & Accessories

- ▶ Screen Protectors
- ▶ Smart Cases
- ▶ Carry Cases
- ▶ Stylus
- ▶ External Keyboards
- ▶ External Battery
- External Speakers
- Car Charger
- Camera Connection Kit
- HDMI/VGA Connection
- Stands and Mounts
- Apple TV

# Photos



## Using the Camera Connection Kit (from iPhone and camera SD card)

- ▶ Connect using standard cable
- ▶ “Trust” the devices then wait...
- ▶ Choose Import (supports photo and video)
- ▶ Select items to import (keep or delete originals)
- ▶ Look in Albums for the imported photos



# Apple



Apple TV is a digital media player and a micro-console. It is a small network appliance and entertainment device that can receive digital data from a number of sources and stream it to a capable TV for playing on the TV screen.

Wikipedia

